

**University of Maryland, College Park
and
AFSCME**

Nonexempt Employee Unit

2010 Memorandum of Understanding

This Memorandum of Understanding (“Agreement” or “MOU”) is entered into by the University of Maryland, College Park (“University” or “Employer”) and the American Federation of State, County and Municipal Employees, AFL-CIO (“Union” or “AFSCME”), and has as its purpose the promotion of harmonious relations between the University and the employees in the Nonexempt bargaining unit and its representatives. The parties to this agreement shall make a sincere effort to ensure that its administration is conducted in a fair and expeditious manner and for the benefit of establishing stability and understanding in the parties’ labor-management relations. This preamble is a statement of principle only and shall not be used in the interpretation of any of the provisions of this Agreement.

Article 1. Recognition and Scope of Agreement

Section 1. Exclusive Bargaining Agent

The University recognizes AFSCME as the exclusive representative for all regular full-time and part-time employees in the Nonexempt employee bargaining unit, not including individuals excluded from the bargaining unit under the State Higher Education Labor Relations Act, Section 3-102, Title 3, of the State Personnel and Pensions Article of the Annotated Code of Maryland.

Section 2. New Job Classifications

The University shall inform the Union of any new Nonexempt job classification created by the University. The University shall inform the Union of any classification that in its judgment shall not be included in the Nonexempt bargaining unit. Notification shall be provided no later than ten (10) working days after a job classification is officially filled.

Within ten (10) workdays from receipt of notification, the Union may request a meeting with the University to review the reasons for the exclusion of any job classification excluded by the University.

A meeting shall take place within five (5) workdays from the date that the Union requests a meeting if practicable. At this meeting the University and the Union shall attempt to resolve any differences of opinion regarding the exclusion of a job classification.

Section 3. Effect of USM Board of Regents and UMCP Policies

- (A) Except as specifically provided for in this Memorandum of Understanding, all University System of Maryland and University of Maryland, College Park policies, procedures, rules, practices, and conditions of employment governing bargaining unit employees (“Policy”) are and shall remain in full force and effect. Where a portion of any existing Policy is modified by this MOU, the remainder of that Policy not in conflict with the MOU remains in full force and effect.
- (B) This MOU is subject to applicable Federal and State laws and regulations, and the Charter and by-laws of the Board of Regents and the University System of Maryland, as well as any contracts between the University and a third-party pre-dating the ratification of the MOU.
- (C) The Policies may not be modified with regard to the terms and conditions of employment for bargaining unit members without first furnishing the Union with at least thirty (30) days notice of any changes and an opportunity for the Union to bargain with regard to the change. The Policies may be changed to conform with changes to any corresponding Federal or State law or regulations.

Section 4. Bargaining Unit Work/No Contracting Out

Unless otherwise provided by law, the University recognizes the integrity of the bargaining unit and will endeavor to use bargaining unit employees to perform bargaining unit functions in preference to contracting out with the private sector. In the event the University proposes to use non-bargaining unit individuals to permanently displace bargaining unit employees, it will provide the Union with notice at the earliest opportunity, but normally at least sixty (60) days in advance and will be available to meet upon written request from the Union within ten (10) days after the request is made.

However, it shall not be considered a violation of this MOU for non-bargaining unit employees to perform duties traditionally and customarily performed by bargaining unit members in accordance with present practice or for purposes of training or instruction provided that said work does not directly result in the layoff of bargaining unit members.

Article 2. Non-Discrimination

Section 1. Non-Discrimination

The parties agree not to discriminate against bargaining unit employees in violation of the laws of the State of Maryland or the Government of the United States.

Section 2. Employee Rights

In addition to all rights granted under this MOU, all employees in the bargaining unit shall enjoy the protections and rights codified in Section 3-301, Title 3, of the State Personnel and Pensions Article of the Annotated Code of Maryland. The Union agrees that at least five (5) working days prior to the filing of an unfair labor practice (ULP) charge with the State Higher Education Labor Relations Board on behalf of itself or any employee(s), the Union will confer with the University regarding the subject matter of the ULP and reasonably attempt to resolve the issue.

Article 3. Hours of Work and Overtime

Section 1. Workweek and Work Schedules

The University will designate a regular work schedule for each employee at the beginning of employment that may be modified by providing at least thirty (30) days notice to the employee. This Section shall not preclude the University from changing schedules on a temporary basis for not more than thirty (30) days in duration at a time, due to business needs and provided that at least ten (10) days notice is provided to the employees with the exception of changes where ten (10) days notice is not possible due to an emergency or demonstrated need caused by circumstances beyond the University's control. A work schedule is defined as the employee's assigned work hours, including starting and ending times during the day, and the days included during the week. Employees involuntarily transferred into regular work assignments that include work on Saturday and Sunday shall be entitled to a weekend work differential of eight dollars (\$8.00) per weekend. Employees may be allowed to work flextime and/or shift change subject to the prior immediate supervisor approval.

Section 2. Copy of Job Description

Upon initial employment and upon each change in job classification, work location, or work schedule thereafter, each full-time or part-time bargaining unit employee shall be notified in writing and furnished a copy of his/her job

description, applicable salary, work location, or work schedule as applicable. When a position has regular, predictable and/or recurrent peak periods where substantial overtime hours are expected by an employee in that position (such as employees involved in annual budget process or employees involved in the student registration or student admittance process), those should be noted in the job description given to the employee. This is considered informational only and in no way limits the University from requiring employees to put in additional hours for any business reason.

Where an operating unit has regular, predictable periods when non-emergency leave cannot be granted, these should also be noted on the employee's job description.

Section 3. Temporary Assignments and Reassignments

In order for the University to perform its mission, it is understood that employees may be required to work at any location, building or floor of the building being used for regular University business (including dormitories, office buildings, etc.) and to perform any and all tasks or group of tasks, provided the employee is sufficiently compensated according to the University's Compensation and Classification unit for the tasks they are asked to perform and the tasks are of a skill-level that the employee could (or should be able to) perform.

Temporary assignment is used when adding or replacing job duties to an employee's existing position or changing where the employee performs his/her duties on a temporary basis. Reassignments are when an employee's regular assignment is replaced by another regular assignment.

In the case of reassignments, if the employee's new regular assignment is located greater than five (5) miles from the employee's previous regular assignment, that employee should be granted at least ten (10) days of advance notice of the change in location to the employee's regular assignment.

Section 4. Breaks

Departments shall maintain their current practice with regard to work and lunch breaks except that full-time employees shall be entitled to two (2) breaks during their shift of fifteen (15) minutes each, to be scheduled consistent with supervisor approval and workplace needs. Employees working less than full-time but fifty percent (50%) or more shall be entitled to one break during their shift of fifteen (15) minutes, to be scheduled consistent with supervisor approval and workplace needs. The break periods shall not be combined to enable an employee to arrive late or leave work early.

Section 5. Lunch Break

Employees working six (6) hours or more shall have a duty-free lunch break of at least thirty (30) minutes. The lunch period shall not be used to enable an employee to arrive late or leave work early. Employees shall be allowed to combine breaks and lunch time with prior supervisory approval.

Section 6. Overtime

Employees shall be compensated at a rate of one and one-half times their rate of pay for all hours worked in a workweek over forty (40). Hours of work shall include hours of work consistent with the Fair Labor Standards Act and shall include other hours in paid status, including but not limited to Annual Leave, Sick Leave, Personal Leave, and Holiday Leave.

Section 7. Payment of Overtime

All hours worked under the overtime provisions of this contract shall be paid to the employee at the next regularly scheduled pay-day provided that such hours of overtime took place before the payroll reporting deadlines in effect at that time. In no event, should payment of overtime be delayed for more than an employee's full pay period. In the event payment of overtime is delayed for more than a full pay period, the Employer shall endeavor to provide the check within two (2) working days but in no event more than four (4) working days from the date when the pay period expired.

Section 8. Advance Notice

With the exception of emergencies or overtime where one (1) day notice is not possible due to a demonstrated need caused by circumstances beyond the University's control, the University shall provide notice of at least one (1) day in advance.

Section 9. Compensatory Time Off

At the request of the employee, subject to Management approval, overtime work may be compensated in the form of Compensatory Time off. Request for earning Compensatory Time shall not be unreasonably denied. It shall not be considered unreasonable to deny Compensatory Time to a bargaining unit employee that works in a Department/Office where there are three or less bargaining unit employees. When Compensatory Time off is granted, the employee shall be compensated at a time and one-half basis for all hours of work.

An employee may carry up to a maximum of sixty (60) hours of accrued Compensatory Time while they remain in the same University department; the

maximum total allowable Compensatory Time accumulation is 240 hours. Employees transferring to another department within the University shall be paid all hours of accrued Compensatory Time. All accrued Compensatory Time in excess of sixty (60) hours as of the first regular pay period in February, May, August, and November will be paid at that time. At the sole discretion of Management, accrued Compensatory Time not used within twelve (12) months of the date it is earned may be paid at any time.

Article 4. Wages and Compensation

Section 1. Salary Increases

- (A) In each year of this MOU, the University agrees to provide bargaining unit employees with the cost of living adjustment funds (if any) that is equal and consistent with the cost of living adjustment granted to bargaining unit employees in the University System of Maryland Coalition Institutions as authorized by the General Assembly for such purposes and/or such increases as specifically directed by the Board of Regents through their annual Salary Guidelines to distribute such increases.
- (B) Each year of this MOU, the University agrees to provide bargaining unit employees with the merit increase funds (if any) that are equal and consistent with the merit increase granted to bargaining unit employees in the University System of Maryland Coalition Institutions as authorized by the General Assembly for such purposes and/or such increases as specifically directed by the Board of Regents through their annual Salary Guidelines to distribute such increases.

Section 2. Shift Differential

The Employer shall pay a shift differential to an employee working in a Department with two (2) or more shifts, that regularly works in a shift that starts at or after 2:00 p.m. and at or before 1:00 a.m. The shift differential shall be \$8 per qualifying shift for full-time employees and shall be pro-rated for part-time employees and for partial shifts.

Section 3. Hazardous Duty Pay

Employees who are required to perform asbestos work shall receive a salary differential equal to fifty percent (50%) of their current salary for all time spent performing such duties. Employees must meet the qualifications of the University's Asbestos Program to perform said work. Payment of this differential shall be in 1/10 hour increments and shall include time the

employee spent changing into and removing program-specified clothing and equipment.

Section 4. Acting Capacity Pay

When employees are placed in a Temporary Assignment or an Acting Appointment, duration, salary adjustments if any, and other terms and conditions regarding the Assignment or Appointment shall be controlled by USM Policy VII-9.50 concerning Temporary Assignments and Acting Appointments.

However, where the employee is in an Acting Appointment which is considered to be in a Pay Range which is two (2) or more Pay Ranges higher than the Pay Range of the employee's normal appointment, the employee will receive a twelve percent (12%) increase (or the minimum of the pay range, whichever is higher) for the period of the Acting Capacity assignment, subject to all the other provisions of USM Policy VII-9.50.

Section 5. Promotions

When an employee is selected for or promoted to a position which is one pay range higher than her/his current position, s/he shall receive an increase of six percent (6%) in her/his pay. When an employee is selected for or promoted to a position which is in a pay range at least two (2) pay ranges higher than the employee's current position, s/he will receive a twelve percent (12%) increase or the minimum of that pay range, whichever is greater.

Section 6. Demotions

When an employee is demoted to a position in a lower pay range in his/her same department, either voluntarily or because of performance/conduct in a higher pay range position, the employee's pay may be reduced up to a maximum of six percent (6%).

- (A) When an employee is demoted to a position in a lower pay range in his/her same department, either voluntarily or because of performance/conduct in a higher pay range position, the employee's pay may be reduced up to a maximum of six percent (6%).
- (B) When the demotion follows a promotion in the employee's same department, if the employee is returned to the position previously held, the employee's pay shall be returned to the same rate earned at the time the employee left that position, and shall be adjusted to provide COLA and/or merit increase(s) granted while in the higher pay range position (if any).

Article 5. Performance Evaluation

Employees shall receive performance reviews annually. Performance reviews of bargaining unit employees shall reflect ratings of “Meets Expectations” or “Does Not Meet Expectations,” and shall be otherwise controlled by USM Policy VII-5.20 concerning the Performance Evaluation Program.

A performance rating of “Does Not Meet Expectations,” by itself, is not intended to constitute a substitute for formal disciplinary action as described in this Agreement to address performance issues. In cases where an employee has already successfully completed his/her probationary period (if any) for the position when s/he receives a “Does Not Meet Expectations” rating, it is generally expected that Management and an employee will work (or have documented that they have already worked) collaboratively to attempt to improve the performance deficiency/deficiencies.

Article 6. Health and Welfare

Section 1. Maintenance of Benefits

All employees who are eligible for health insurance benefits coverage offered by the State of Maryland Employees Benefits Division shall receive said coverage on the same terms and conditions and pay premium or periodic charges on the same basis and to the same extent as the State establishes for State employees.

Section 2. EAP Program

The Employer shall continue offering the current Employee Assistance Program (EAP) to all employees in the bargaining unit.

Section 3 – Campus-Based Privileges

The Employer will continue to offer the current campus-based benefits as described in UMCP Policy VI-27.00(A) to all employees in the bargaining unit.

Article 7. Tuition Remission

The parties recognize the importance of Tuition Remission. Tuition Remission shall be available to bargaining unit members, their spouses and dependent children consistent with applicable University System and University policies. Any changes in Tuition Remission, as set forth in this

Section, by the University shall be subject to applicable law under the State Higher Education Labor Relations Act.

Article 8. Probationary Period

Section 1. Probationary Period

The probationary period for newly-hired employees shall be six (6) months.

Section 2. Transfers

Employees laterally transferred to another department in the same job classification at the employee's request and employees reinstated to another department in the same job classification shall serve a three (3) month probationary period in the new or reinstated position. Such employees shall not be eligible to receive a salary increase based on the completion of that subsequent probationary period. At the discretion of the University, an employee may be removed for cause from the new or reinstated position and either be returned to his/her previous position before completion of the probationary period, if available, or separated from employment, if the previous position is unavailable. However, if the employee is returned to the position previously held, the employee's pay shall be returned to the same rate earned at the time of the employee left that position, and shall be adjusted to provide COLA and/or merit increase(s) granted while in the higher pay range position (if any).

Section 3. Probation of Contingent II Employees

The probationary period of employees being assigned to the bargaining unit as a result of a conversion from non permanent to permanent shall be thirty (30) days, provided the employee is assigned to the same job and has employment service of at least six (6) months.

Section 4. Absences During Probationary Periods

If a bargaining unit employee in a probationary period of any type is absent due to illness, injury or related to pregnancy or childbirth for ten (10) or more workdays during the probationary period, the conclusion of the probationary period shall be extended by the number of workdays the employee is absent.

Article 9. Leave

Section 1. Eligibility for Leave with Pay

All regular employees appointed to at least fifty percent (50%) of full-time basis are eligible to earn leave with pay at a rate proportionate to the individual's work schedule as defined in this Article. Leave is accrued each pay period and is used in terms of hours and minutes.

Section 2. Annual Leave

From the first through the sixth month of continuous initial service, Annual Leave is not available for use, but is credited for record keeping purposes. All employees may carry-forward 50 days of leave from year-to-year. The employee shall receive payment at his/her regular rate of pay for all leave in excess of 50 days as of December 31 of each year, the use of which was requested but denied for business reasons. The University shall not deny the use of Annual Leave after it was approved by a supervisor or a member of Management, except in extraordinary circumstances. In cases where denial causes an employee to incur unavoidable financial losses, i.e., airplane tickets and/or hotel reservations, the University shall reimburse the employee upon proof of loss including any late cancellation charges and applicable taxes. Reimbursement shall occur on the employee's next paycheck.

Employees making timely and periodic requests for leave shall not be denied the use of any Annual Leave during an entire calendar year, except for business reasons as defined by shortage of staff or high demand seasons. Under no circumstances will an employee be denied use of any Annual Leave for two (2) consecutive years.

When an employee is denied use of Annual Leave due to business reasons, the employee shall receive notice of such denial within five (5) working days from the time the request is submitted, unless the employee's supervisor is absent from work in which case the employee shall receive notice within two (2) working days of his/her return.

Section 3. Annual Leave Accrual

Annual Leave shall be accumulated based on the following formula:

<u>Years of Service</u>	<u>Annual Leave</u>
Less than 5 years	10 days
5 but less than 10 years	15 days
10 but less than 20 years	20 days
20 years and over	25 days

Section 4. Annual Leave Advancement

An employee may be advanced up to five (5) days of Annual Leave with the advance approval of the immediate supervisor provided that no other leave is available to the employee. Such advancement cannot be obtained until the employee has paid back any borrowed Annual Leave. An employee cannot use this provision more than once per year.

Use of advanced Annual Leave constitutes a debt for which payment shall be enforceable upon the employee's return to work or separation from employment, whichever is earlier. Upon return to work, the leave shall be repaid as the Annual Leave is earned. An employee may elect to pay back advanced Annual Leave by applying any earned leave or reimbursing the University with cash.

Section 5. Response to Annual Leave Requests

It is understood that where an employee submits a timely request for Annual Leave in the proper form to the appropriate and/or designated supervisor/manager, the employee is entitled to a response within a reasonable time frame after the request was made. Except for requests for periods of longer than five (5) work days, responses should be given within five (5) work days pending extenuating circumstances.

Where operating Management has specified how leave requests are submitted, the employee is to receive a like-response to their request for leave. Therefore, if the request for Leave must be made on paper, the response granting or denying the leave must also be on paper; if the request may be submitted via email, the response granting or denying the leave must also be via email, and so forth

Section 6. Annual Leave Upon Return or Reinstatement

A bargaining unit employee who is entering or returning to University of Maryland, College Park service is entitled to credit towards the rate of Annual Leave service for previous USM and/or State service. This previous service must have included at least 180 days of continuous and satisfactory performance in an allocated position.

A bargaining unit employee returning to University of Maryland, College Park service with an authorized status of reinstatement within three years of separation, is entitled to earn Annual Leave at the same rate in effect at the time of separation from active service.

Section 7. Transfer of Annual Leave

When an employee transfers to another institution in the University System of Maryland or transfers to another department in the same institution and/or moves from one employment category to another, or from the State of Maryland to the USM, all unused accumulated Annual Leave shall be transferred. Nothing in this Section shall be read to guarantee that an institution other than the University of Maryland, College Park will accept transferred accumulated Annual Leave.

Section 8. Leave "Cash Out"

Employees shall be allowed to cash out any amount of accrued Annual Leave, accrued Compensatory Time, and/or earned but unused Holiday Leave at the time of separation of employment due to retirement, resignation, or discharge.

Section 9. Sick Leave

Employees in the bargaining unit will earn paid Sick Leave at the rate of fifteen (15) workdays per year. Said Sick Leave is available for use only to the extent earned. Earned Sick Leave shall be cumulative from year-to-year without limit. Sick Leave shall be granted only when an employee is absent due to:

- (A) Illness, injury or disability of the employee, pregnancy and childbirth, a pre-scheduled medical appointment; a medical emergency, or treatment for the employee with an accredited, licensed, or certified medical provider. Employees will attempt to schedule appointments during non-work hours.
- (B) Illness or injury in the employee's immediate family, and medical appointments, examinations or treatments for the immediate family member with an accredited, licensed, or certified medical provider, up to a maximum of fifteen (15) work days per calendar year. . Employees will attempt to schedule appointments during non-work hours.
- (C) Immediate family as used in this Section shall include a spouse, biological, adopted, step child, foster child, grandchild, mother, mother's current spouse, father, father's current spouse, mother-in-law, father-in-law, sister, grandparent, brother-in-law, brother, sister-in-law, or legal dependent of the employee irrespective of residence, or for any relative who permanently resides in the employee's household for whom the employee has an obligation to provide care. The University may require an employee to provide certification by

a medical provider to authenticate the need for the employee to care for the ill family member.

- (D) Continuous use of earned leave including Sick, Annual, Personal, Advanced Sick Leave, Extended Sick Leave, leave granted through the Leave Reserve Fund, or unpaid Family and Medical Leave shall be granted to an employee as needed for personal illness.
- (E) An employee who becomes ill, injured, or suffers a disability while on vacation, may request that his/her leave be charged to Sick Leave. The University may require an employee to provide certification of illness or injury by a medical provider when the employee requests a change of leave.
- (F) Advanced Sick Leave may be granted to an employee who sustained a temporary, recoverable illness, injury, or serious disability. Approval of this leave requires the employee to have completed an original probationary period and that all other types of accrued leave have been exhausted. Requests for Advanced Sick Leave shall not unreasonably be denied. The employee may be required to provide periodic evidence of continued disability.

Advanced Sick Leave may be granted at the rate of fifteen (15) working days per year of service to a maximum of sixty (60) working days in any one calendar year. Use of Advanced Sick Leave constitutes a debt for which payment shall be enforceable upon the employee's return to work or upon the employee's separation from employment, whichever is earlier. Upon return to work, the minimum rate of payback for Advanced Sick Leave shall be at one-half the rate that Sick Leave and Annual Leave is earned. An employee may elect to pay back Advanced Sick Leave by applying any earned leave or reimbursing the University with cash. Additional requests for Advanced Sick Leave will not be granted until all previously granted Advanced Sick Leave has been repaid.

- (G) Extended Sick Leave may be granted, subject to Management approval on the basis of verification of medical need by an accredited, licensed, or certified medical provider to an employee who sustained a temporary, recoverable, illness, injury, or serious disability. Approval of this leave requires the employee to have 1) completed at least five (5) years of USM or State service, 2) exhausted all other types of accrued leave, and 3) a satisfactory record of Sick Leave usage and work performance.

The maximum available cumulative total of Extended Sick Leave is twelve (12) work months.

Annual, Sick, and Holiday Leave earned, and Personal Leave credited while on extended Sick Leave shall be applied as earned/credited. The employee may be required to provide periodic evidence of continued disability.

- (H) Up to maximum of 30 days of accrued Sick Leave may be used to care for a child immediately following the birth of a child or placement of the child with the employee for adoption. In the case of an adopted child, Sick Leave is only available in connection with a documented formal adoption. In the event that both parents are UMCP employees, Sick Leave to care for the child as provided for in this Section, is available only to one parent. When possible, employees are expected to provide advance notice of time taken under this Section to their immediate supervisor.

Section 10. Proof of Illness or Injury

If the University has reason to believe there is an abuse or pattern of absence, the University may require the employee to provide a doctor's note. If a request for a doctor's note is made, the supervisor shall provide advanced notice to the employee that s/he must present a doctor's note upon returning to work. This does not prevent the University from taking disciplinary action against the employee based on the abuse or pattern of absence.

Verification shall include:

- (A) A written statement from the medical provider indicating that the employee is required to be absent from work due to illness;
- (B) The duration of the absence from work;
- (C) Prognosis of the employee's ability to return to work; and
- (D) Title and authorized signature of an accredited, licensed, or certified medical provider.

Verification may be obtained from an accredited Christian Sciences practitioner, or by the appropriate medical provider from any of the following licensed or certified medical providers:

Physician
Physical Therapist
Dentist
Oral Surgeon
Chiropractor

Podiatrist
Certified Nurse Practitioner
Certified Nurse-Midwife
Licensed – Certified Social Worker
Optometrist
Psychologist
Physician's Assistant
Acupuncturist

Section 11 Leave Usage Priority

An employee who reports s/he is unable to work because of illness, injury, pregnancy and/or childbirth, or leave taken to attend to a covered family member with such issues, an employee's accrued Sick Leave will first be utilized (if available for use). An employee who has accrued Sick Leave may choose to use other earned or accrued leave if the ability to use that leave will be expiring within the next ninety (90) calendar days. With supervisory approval, any type of leave may be substituted even where an employee still has Sick Leave available for use. However, the use of other types of paid leave will not excuse the employee from providing medical substantiation for the absence if it is requested in this instance, or where there is a continuing requirement for medical substantiation for absences due to illness, injury, pregnancy and/or childbirth.

Section 12. Contact With Supervisor During Absences

Unless advised otherwise by supervisory directive or by area work rules, an employee absent from work due to an illness or injury (personal or work-related) or related to pregnancy and/or childbirth must provide his/her department with the ability to make contact with the employee during his/her absence.

To that end, an employee who is absent for a period of five (5) work days or more (unless hospitalized at that time), must speak with his/her designated supervisor at least once every five (5) days of absence. The supervisor, at his/her discretion, may permit the employee to substitute an up-to-date telephone number, with voice message capacity for the personal contact requirement. However, in such cases, the employee is required to speak to the supervisor within two (2) business days following the leaving of a message. Failure to maintain the required contact may result in the suspension of Sick Leave or Accident Leave benefits, and may result in the period of absence being considered to be "Unauthorized."

Section 13. Leave Reserve Fund

Employees who have exhausted all earned paid leaves, Advanced Sick Leave, Extended Sick Leave, and Compensatory Time, if any, may be eligible for additional leave from the Leave Reserve Fund consistent with the eligibility and usage requirements contained in USM Policy VII - 7.11 concerning the Leave Reserve Fund.

Section 14. Critical Care Leave

In situations where an employee's spouse, or where the employee's parent or child who permanently resides with the employee, experiences a critical illness or injury such as the following:

- Heart Attacks/Heart Surgeries
- Organ Failure/Transplant
- Cancer requiring inpatient surgery or multiple treatments
- Stroke or other cerebral vascular accident
- Neurodegenerative disease such as Alzheimer's disease or Multiple Sclerosis
- Injuries resulting from a serious vehicle accident
- Care following an extended period of hospitalization

An employee may request to use up to a maximum of thirty (30) days/240 hours of his/her accrued Sick Leave per rolling twelve- (12-)month period to care for the ill/injured family member. Such time shall be pro-rated for employees working less than a 100% appointment.

(A) Employees requesting Critical Care Leave shall apply with supporting medical documentation to University Human Resources (UHR). The application shall include whether the leave is requested to be taken in a single block of time or intermittently; with the concurrence of the employee's Department Head, the employee may utilize some or all of the Critical Care Leave in the form of a reduced work schedule. The employee's application for Critical Care Leave shall include a departmental recommendation whether or not the leave should be granted based on the employee's work and disciplinary record. Periodic updates of medical documentation may be requested but normally not more frequently than once every ten (10) days of leave used under this provision.

(B) The Director of University Human Resources will designate a unit within UHR to review the complete application as described in Paragraph A above and will notify that unit employee whether the request has been approved. In the interest of time, if the employee has

provided all required information and is notified by the designated UHR unit that the request is being denied (and the basis for the denial), the employee may request the Director of University Human Resources to review the denial. However, no determination made by UHR, or other issue under this provision shall be the subject of a Grievance under Article 16 of this MOU or Board of Regents Policy VII - 8.00.

- (C) In the event that the employee, at any time, fails to comply with requests for information or the circumstances no longer support the need for Critical Care Leave, UHR can suspend or terminate the use of accrued Sick Leave being taken for Critical Care Leave.
- (D) An employee's use of Critical Care Leave as provided under this Section permits the employee to use an additional fifteen (15) days of accrued Sick Leave for a single family member when combined with the fifteen (15) days of Sick Leave for Immediate Family as provided in Section 9(b) this Article for a total of thirty (30) days.

Section 15. Job Abandonment During Extended Absence

When the University believes that an employee on an extended absence (either work-related or personal) has relocated to or is residing in a geographic location inconsistent with continuing employment with the University, the Department, through University Human Resources (UHR), can seek to remove the employee from University service even when the employee remains on a paid status through accrued leave, Advanced or Extended Sick Leave, leave from the Leave Reserve Fund, Accident Leave or disability benefits as a result of a compensable workers' compensation accident/injury as well as unpaid leave.

- (A) In such cases, the Department shall provide UHR's Staff Relations unit with supporting information for their belief. UHR will attempt to contact the employee at the last address provided to the University's PHR system (unless another address has been provided to the employee's department by the employee), notifying them of the University's intent to separate in five (5) work days.
- (B) An employee wishing to rebut this presumption must contact the University's Staff Relations unit not later than five (5) work days following the separation date. In the absence of a timely rebuttal, the employee separation shall be finalized as a Voluntary Resignation. Any rebuttal must include specific information to support why the relocation occurred, such as to receive care at a specialized health care facility or because of economic reasons. Staff Relations may request

additional documentation to further support the employee's claim that the relocation was medically necessary.

(C) Staff Relations, with the concurrence of the Director of University Human Resources, will respond in writing to the employee to state whether the rebuttal has been accepted at that time (thereby continuing the employee's employment) or not accepted, causing the Voluntary Resignation to be finalized. Further appeal of this decision shall be processed through the Grievance procedure as provided in Article 16 and Side Letter #2.

Section 16. Inability to Perform Essential Functions

When an employee who has had an on-the-job accident or illness, receives a "Maximum Medical Improvement" (MMI) determination which permanently restricts the employee from performing one or more of the essential functions of his/her job, the University may immediately remove the employee from service notwithstanding the provisions of USM Policy VII – 7.40(III). In the event that within two (2) years of the employee's removal pursuant to these provisions, it is determined by medical evidence that the employee can now perform all of the essential functions of his/her previous position, the employee shall be given priority for reinstatement to his/her prior job title (with comparable duties) for a period of one (1) year from the date of the University's acceptance of the medical evidence.

Section 17. Management of Absenteeism

It is understood that none of the provisions of this Article shall in any way limit the University's right to take disciplinary or administrative action (up to and including termination of employment) for excessive unscheduled absenteeism or misrepresentation of illness, injury, medical, physical or mental condition, or misrepresentation of the reasons for or need to take leave.

Section 18. Personal Leave

Employees shall be credited with three (3) days of Personal Leave on January 1 of each year. Personal Leave is subject to the approval of the employee's supervisor, which shall not be unreasonably withheld. Personal Leave shall not be cumulative from year-to-year so that unused Personal Leave at the end of a calendar year is forfeited and automatically contributed to the Leave Reserve Fund.

Section 19. Religious Observance

Employees shall be allowed to use Personal Leave in order to observe a religious holiday or to attend ceremonies or acts associated with their religion.

With supervisor pre-approval, employees shall be allowed to use Annual Leave for these purposes as well.

Section 20 Military and War Leave

An employee who is a member of the National Guard, of the Army, Navy, Air Force, Marines, or Coast Guard Reserve shall be entitled to a Leave of Absence for military training for a period of not more than fifteen (15) workdays (pro-rated for part-time employees) in any calendar year without loss of pay or charge to any leave. Leave due to call-up to active military duty during a national or international crisis or conflict shall be in accordance with the University System of Maryland policy.

Section 21. Jury Duty, Administrative Leave and Arbitrations

A Leave of Absence with pay shall be granted to employees for time spent in jury duty or if the employee is subpoenaed as a disinterested witness in a court proceeding, administrative hearing, or formal disciplinary hearing/meeting with University officials. Employees who are dismissed from jury duty or released as witnesses under any procedures listed in this Section will be expected to return to work for the balance of their scheduled workday.

Section 22. Bereavement Leave

Employees in the bargaining unit shall be granted paid Bereavement Leave, not to exceed three (3) work days, or five (5) days if overnight travel is required, on account of the death of any member of the employee's immediate family. For the purpose of this Section, the immediate family is defined as the spouse, mother, mother's current spouse, father, father's current spouse, mother-in-law, father-in-law, grandmother, grandfather, or a grandchild (or great-grandmother, great-grandfather or great-grandchild) of the employee or the spouse, son, stepson, son-in-law, daughter, stepdaughter, daughter-in-law, foster child still living with the employee, brother or sister of the employee, brother-in-law or sister-in-law, or any relative permanently living in the immediate household of the employee at the time of death.

Employees shall be granted one (1) day of paid Bereavement Leave on account of the death of the employee's or his/her spouse's aunt, uncle, niece, or nephew.

Section 23. Administrative Leave

Employees in the bargaining unit shall be permitted to use Administrative Leave with pay as follows:

- (A) During emergency situations as defined by the University System of Maryland.
- (B) The University shall create a paid release time account for union business purposes not otherwise provided for in this MOU. On January 1 of each year, the University shall credit the Union's release time account with one (1) day of release time for every sixty (60) bargaining unit members. Any member of the bargaining unit will be allowed to use release time consistent with this Section. This leave may be used for several purposes including paid Council 92 and Local 1072 President's Leave as provided for in this MOU. Release time may be used in one-hour increments. Once the leave bank is exhausted, employees will not be entitled to Administrative Leave for union business unless otherwise provided for in this MOU. Such paid release time may not be used for negotiations not directly involving the UMCP campus.

All requests for Administrative Leave for union business shall be submitted to the Director of University Human Resources or his/her designee seven (7) calendar days in advance of the event and shall include 1) a general description of the event necessitating the leave and its purpose; 2) the date and location of the event; 3) the name of employee members for whom Administrative Leave is being requested; and 4) the name of the employee members' immediate supervisor(s).

Leave under this Section shall not be unreasonably denied. Denial based on business necessity will only occur when the employee's department/office is suffering from shortage of staff, high demand seasons or when there is an extraordinary need for the work of the employee.

- (C) For purposes considered in the best interests of the employee as approved by the University President or his/her designee.

Section 24. Council 92 President's and Local 1072 Leave

In the event a member of AFSCME who is employed at the University is elected or appointed as the AFSCME Council 92 President or the President of AFSCME Local 1072, the University agrees to provide that individual, upon request, with an unpaid Leave of Absence not to exceed two (2) years. No more than one employee every two (2) years may be granted said leave.

The use of Union Leave under this Article shall not serve as basis for unsatisfactory job performance evaluations or disparaging comments from supervisors.

Section 25. Leave of Absence Without Pay

Permanent employees may request a full or partial Leave of Absence without pay up to a maximum of a consecutive two-year (24 month) period in accordance with the University System of Maryland policy.

Section 26. Family and Medical Leave (FMLA)

Generally, pursuant to current Federal law and Board of Regents policy, bargaining unit employees are entitled to FMLA leave if:

- (A) The employee has worked for the University at least for twelve (12) months, and
- (B) The employee has worked at least 1040 hours in the twelve (12) months immediately preceding the date the leave is to commence.

FMLA leave allows an employee to take job-protected leave of up to twelve (12) weeks in a calendar year for any of the following reasons:

- (1) To care for the employee's child after birth, or placement for adoption or foster care;
- (2) To care for the employee's spouse, son, daughter, or parent who has a serious health condition;
- (3) For a serious health condition, including pregnancy and recovery time, that renders an employee unable to perform his/her job; or
- (4) For qualifying exigencies arising out of the fact that the employee's spouse, son, daughter, or parent is on active duty or call to active duty status as a member of the National Guard or Reserves in support of a contingency operation; or
- (5) Any other reasons stated in the current University System Policy.

In addition to (1) through (5) immediately above, employees who are the spouse, son, daughter, parent or designated next of kin of a current member of the Armed Forces (including a member of the National Guard or Reserves, with a serious injury or illness may take job-protected leave up to 26 weeks in a single twelve- (12-)month period to care for the servicemember.

FMLA Leave can be taken continuously or in separate periods of time.

It is expressly understood that this Section provides highlights of the University's existing FMLA policy and does not constitute the University's entire policy that is hereby incorporated by reference. Employees must comply with the University FMLA policy's eligibility and usage requirements to be granted FMLA under the terms and conditions provided for under the University's policy.

The University's policy may be changed to conform with changes to the FMLA or any corresponding State or Federal law but may not otherwise be modified with regard to bargaining unit members without first negotiating any proposed changes with the Union.

Section 27. Professional Development Day (PDD)

Each bargaining unit employee may be granted, at the Union's sole discretion, one (1) Professional Development Day (PDD) each calendar year. The Professional Development Day may not carry over from year-to-year. An employee may request such leave with at least twenty (20) days before the date for which leave is requested, in accordance with established procedures. No more than forty (40) bargaining unit members may take a Professional Development Day on the same date. Leave under this Section shall not be unreasonably withheld. If an employee's request cannot be met due to business necessity, which will only occur when the employee's department/office is suffering from shortage of staff, high demand seasons or when there is an extraordinary need for the work of the employee, an alternative date shall be scheduled.

Section 28. Leave for Disaster Service

Employees eligible to take leave for disaster service during a disaster that is designated at Level II or above in the regulation and procedures of the National Office of the American Red Cross shall have such leaves administered in accordance with USM Policy VII – 7.26 concerning leave for disaster service.

Section 29. Election Judge Leave

Employees may be eligible to take leave to serve as an election judge as described in and administered in accordance with USM Policy VII – 7.25.

Article 10. Holidays

Section 1. Recognized Holidays

University System of Maryland policy permits all employees in the bargaining unit the following recognized holidays, pursuant to the applicable published University Holiday Schedule denoting when earned and observed:

New Year's Day
Dr. Martin Luther King's Birthday
President's Day
Memorial Day
Independence Day
Labor Day
Columbus Day
Election Day (even-numbered years only)
Veterans Day
Thanksgiving Day
Friday after Thanksgiving Day
Christmas Day

Three (3) additional holidays scheduled by the University.

Section 2. Days of Observance

Normally, a holiday will be observed on the day on which it falls. However, when a holiday falls on a Saturday, the preceding Friday will be deemed to be the holiday. When a holiday falls on a Sunday, the following Monday will be deemed to be the holiday. Holidays that need to be deferred in order to accommodate the academic year calendar shall be recognized and placed in the period of December 26 through December 31 of each year, in Spring Break, or in another period as designated by the University. In the event the University desires to designate holidays in another period, it shall provide the Union with reasonable advance notice.

Section 3. Holiday Pay

Employees shall receive compensation at their regular hourly rate for every holiday observed. Full-time employees shall receive eight (8) hours pay for every holiday. Part-time employees' pay shall be pro-rated accordingly. If an employee is required to work on a mandated holiday, s/he shall receive holiday pay and compensation at the employee's regular rate of pay for time worked that day, including overtime if applicable, or at the employee's option may be provided a substitute holiday which shall be scheduled at the request

of the employee subject to Management approval and which shall be taken within ninety (90) days of the holiday worked. Employees may receive pay at their regular rate of pay in lieu of the substitute holiday at the request of the employee subject to Management approval. Employees' requests for a substitute holiday shall not be denied except for business reasons as defined by shortage of staff or high-demand seasons.

Section 4 Payment of Carried-Over Holidays

Employees who leave their employment at the University for any reason are entitled to be paid for any unused Holiday Leave that has been earned as of the date of separation.

Section 5. Substitute Holidays

Employees required to work a workweek other than Monday through Friday, or who work on a work schedule that includes Saturday and Sunday, who as a result thereof lose a holiday to which they would otherwise be entitled, shall be provided Holiday Leave scheduled either at the discretion of the Department or the request of the employee subject to Management approval.

Article 11. Maintenance of Membership

Section 1. Payroll Deduction

The Employer agrees to deduct monthly dues and initiation fees, if applicable, from the wages of eligible employees who have signed a proper authorization for such deduction after said authorization has been submitted to the University Payroll Office. The authorization method as well as the amount to be deducted is a matter decided between the Union and its membership. Therefore, the University shall be held harmless on any dispute or litigation arising under the terms of this Section.

Section 2. Remittance of Union Dues

The University agrees to remit the aggregate of the authorized union dues withheld from employee paychecks in accordance with State of Maryland Comptroller rules for dues deductions to the Union. If an error in the remittance of dues is found, it will be corrected within ten (10) working days after the affected party provides written notice and explanation of the error to the favored party.

Article 12. Union Rights

Section 1. Right of Access

Non-University employee Union representatives shall have reasonable access to bargaining unit employees on campus for the purpose of administering this MOU and conducting other lawful union activities, subject to University policies and procedures. It is understood that such representatives and officers will not disturb or interfere with the work of employees or other University activities while visiting campus facilities. Representatives shall notify the Department of University Human Resources (Staff Relations office) twenty-four (24) hours, if practicable, prior to entering campus; such notice will include the location/department/operating unit to be visited and the date for the visit. The Union reserves its right to engage in protected activity under the State Higher Education Labor Relations Act not inconsistent with this Section.

Section 2. Right to Employee Information

The University shall provide the Union with the following information in a quarterly report listing all bargaining unit employees. The report shall include the name, job title, assigned salary, office, work number, department, and work shift, if known by the Department of University Human Resources. The report can be submitted in electronic or paper format. The University shall also provide to the Union a list of all new hires in the preceding quarter, a list of all employees who retired, resigned or otherwise separated from the University in the preceding quarter and a list of all contingent employees due for conversion within the next quarter. The Union agrees to remit to the University, an amount of payment for reasonable costs associated with the administration of this Section not to exceed \$250 for the initial report and \$100 for any subsequent reports.

Section 3. Meeting Space

The Union, or anyone acting on its behalf, including but not limited to bargaining unit or other employees, may request use of meeting rooms on campus pursuant to University Policy for non-University groups and are subject to said Policy. However, the Union shall only be charged rates reserved for University groups when utilizing meeting space under said Policy.

Section 4. Bulletin Boards

The University shall provide space for union information on a reasonable number of bulletin boards that are currently located in buildings and/or offices where bargaining unit employees perform work duties and locations where employees report to work. There shall be at least a bulletin board at each

building. In the unlikely event that there is no bulletin board in a particular building, the University will provide space for a Union-provided bulletin board.

The Union shall not post materials that are unlawful or inaccurate. Postings must be dated and approved by a local Union officer.

Section 5. Electronic and Campus Mail Access

Employees may communicate with one another regarding union business via electronic mail, fax, telephone, and campus mail; such communication must be kept at a minimum and shall be limited to short messages. The Union may communicate with bargaining unit employees via mass communication using the University's electronic mail system a total of fifteen (15) times per calendar year. The Union shall send a courtesy copy of any mass communication to the University within twenty-four (24) hours if practicable before sending such communications and shall provide the University twenty-four (24) hours notice of the proposed scope and timing of the mailing.

Section 6. New Employee Information

The Union shall be granted twenty (20) minutes at the end of the morning session at the Department of University Human Resources (UHR) new employee orientation, or new employee orientation conducted by a specific department in lieu of the UHR orientation, to make a presentation to all newly-hired employees represented by the Union regarding the MOU, employee rights, benefits, and obligations for employees. However, it is understood that there shall only be one twenty- (20-) minute AFSCME presentation at any orientation session.

Within thirty (30) days of receipt of the report of new hires to the bargaining unit by the Union, new employees who do not attend the UHR New Employee Orientation shall at their sole option, subject to the approval of supervisor(s) of both the new employee and the Union officer or Job Steward, be allowed twenty (20) minutes without loss of compensation to meet with a Union officer or Job Steward to obtain the information provided during the new employee orientation by the Union. The Union shall designate a representative for this purpose and notify the UHR.

So long as the Union qualifies for payroll deduction, the Union will be permitted to have an informational table at all employee benefit fairs conducted by the University for the purpose of disseminating information regarding insurance coverage offerings.

Section 7. Prohibited Activity

In addition to the rights and obligations under this Agreement, the Union agrees to abide by the rights and obligations contained in the State Higher Education Labor Relations Act, Section 3-303, Title 3, of the State Personnel and Pensions Article of the Annotated Code of Maryland.

Article 13. Job Stewards

Section 1. Union Job Stewards

The Union may appoint and the University will recognize up to twenty (20) Job Stewards. The Union shall submit a list of stewards within ninety (90) days after the ratification of this MOU and thereafter will notify the University in writing as to any additions or deletions to the list within ten (10) days of said change.

Job Stewards shall receive a cumulative total of 4,500 hours of paid release time per contract year to perform all duties of a Job Steward, at all University locations wherever bargaining unit employees are assigned to work. Job Steward duties include, but are not limited to, the investigating and processing of grievances, meetings with Management, and New Employee Orientation.

Section 2. Duties

Job Stewards will be responsible for investigating and processing Union grievances under this MOU. Only upon an employee's request, Job Stewards will also be responsible for investigating and processing employee grievances pursuant to applicable State law.

Section 3. Meetings with Management

Job Stewards meeting with representatives of University Management for the purpose of processing either Union or employee grievances, administering the MOU, or serving on the Labor-Management Problem Solving Committee will be granted reasonable release time for the performance of these duties. This provision specifically excludes time spent in collective bargaining negotiations.

Section 4. Steward Training

Job Stewards appointed for the first time after January 1, 2010, will be permitted to use up to eight (8) hours of their Job Steward Leave as described above, for purposes of training as a steward. Additionally, the Union may designate up to fifty percent (50%) of their current steward workforce in any

year of the Agreement to train as representatives at grievance hearings. Those stewards so designated shall be permitted to use Job Steward Leave to observe a maximum of three (3) Step One or Two Hearings (not to exceed twelve (12) hours) during the term of this Agreement.

- (A) In the case of Step One Hearings, the Union will notify, in writing, the Human Resources representative for department (or his/her designee) where the grievance is being held and where the Steward regularly works not less than two (2) work days before the Step One Hearing of their intent to have a Steward present for observation of the Hearing.
- (B) In the case of Step Two Hearings, the Union will notify, in writing, the Manager of the Staff Relations unit of University Human Resources and the Human Resources representative for department (or his/her designee) where the Steward regularly works not less than five (5) work days before the Step Two Hearing of their intent to have a Steward present for observation of the Hearing.
- (C) It is understood that Job Stewards observing hearings will serve strictly as observers and will not examine or cross examine any witness, act in the capacity of a witness, nor make opening or closing remarks during the Hearing.
- (D) It is understood that all rights of all parties under the Grievance Procedure found at Side Letter #2 are unaffected by these provisions.

Article 14. Management Rights

Section 1. Statutory Rights

The rights of the University articulated in the State Higher Education Labor Relations Act, Section 3-302, Title 3, of the State Personnel and Pensions Article of the Annotated Code of Maryland, and as it may be amended from time to time, are hereby incorporated into this MOU. Those rights include the right to:

- (A)
 - 1. Determine the mission, budget, organization, numbers, types and grades of employees assigned, the work projects, tours of duty, methods, means and personnel by which its operations are to be conducted, technology needed, internal security practices, and relocation of its facilities; and
 - 2. Maintain and improve the efficiency and effectiveness of University operations;
- (B) Determine the:

1. Services to be rendered, operations to be performed, and technology to be utilized; and,
 2. Overall methods, processes, means, and classes of work or personnel by which University operations are to be conducted;
- (C) Hire, direct, supervise, and assign employees;
- (D) 1. Promote, demote, discipline, discharge, retain, and lay off employees; and,
2. Terminate employment because of lack of funds, lack of work, under conditions where the employer determines continued work would be inefficient or nonproductive, in application of provisions of this collective bargaining agreement, or for other legitimate reasons;
- (E) Set the qualifications of employees for appointment and promotion, and set standards of conduct;
- (F) Promulgate University or department rules, regulations, or procedures;
- (G) Provide a system of merit employment according to the standards of business efficiency; and
- (H) Take actions, not otherwise specified in this Section, to carry out the mission of the University.

Section 2. Fees for Services

The Union specifically agrees that with regard to campus services offered by the University for voluntary purchase and/or the Dining Services fees to employees for the life of the MOU, bargaining unit members shall pay the prevailing fees for such services.

Employees in the bargaining unit shall pay the prevailing staff parking permit fees for parking services. The University agrees that an individual employee's parking permit fee shall not be increased more frequently than once each fiscal year and shall not increase by more than 7.5% over the fee for the previous year during the term of the MOU.

Article 15. Disciplinary Actions

Section 1. Progressive Discipline

The University subscribes to the tenets of progressive discipline, where appropriate. However, the University reserves the right to administer any discipline deemed necessary and appropriate by the University. No employee shall be disciplined without cause.

Section 2. Disciplinary Actions

Progressive disciplinary actions may include but are not limited to the following actions: oral reprimand, written reprimand, suspension with pay, suspension without pay, involuntary demotion, loss of compensation, and termination. The University is not required to utilize all of the above-listed actions when administering progressive discipline.

Section 3. Right to Union Representation

Whenever the University is investigating conduct which might reasonably lead to disciplinary action against the employee, at the employee's option, the employee shall have the right to union representation at any meeting, hearings, or formal or informal discussions with the employee pertaining to the investigation or imposition of discipline relating to such conduct. This provision does not preclude an employee from discussing any matter with the University without the presence of a union representative.

Section 4. Time Limits

The University shall impose disciplinary action no later than the number of days noted on the following schedule:

Oral Reminder	10 days
Written Reminder/Letter of Reprimand	10 days
Suspension (Other than prior to removal)	3 days
Suspension Prior to Removal	15 days
Termination	15 days

Such time shall be counted from the time that Management knew or should have known of the conduct giving rise to disciplinary action. Regardless whether or not there is a Suspension Prior to Removal, a termination must take place within the fifteen (15) days. However, this schedule shall have no applicability to either separation under provisions of Board of Regents Policy VII-1.21 or Rejections on Probation under Article 8 of this MOU.

Article 16. Grievance Procedures

In the event of an alleged violation or disagreement over any of the provisions of the Memorandum of Understanding, bargaining unit employees represented by AFSCME, which shall be the exclusive labor organization to represent such employees, shall have the right to file grievances in accordance with the Annotated Code of Maryland, Education Article, Section 13-201 et. seq.

Article 17. Uniforms and Equipment

Section 1. Uniformed Job Classifications

For those employees whose positions require uniforms, as determined by the University, upon completion of probation, the University shall provide five (5) basic sets of uniforms for each employee in accordance with present practice. The University shall either provide or make available additional uniform pieces on a seasonal or as-needed basis, as determined by the University. The University shall replace uniforms, but not more than once per year, provided replacement is not necessitated by the gross negligence or malicious intent of the employee. The employee shall be responsible for all cleaning and routine maintenance. The uniforms shall remain the property of the University at all times.

Section 2. Safety Glasses

For those employees whose primary duties require the wearing of safety glasses, as determined by the University and pursuant to applicable safety code(s), the University shall make non-prescription safety glasses available at the work site and provide prescription safety glasses every two (2) years, if needed.

Section 3. Safety Shoes

For those employees whose duties require the wearing of safety shoes, as determined by the University and pursuant to applicable safety code(s), the University shall provide safety shoes as needed.

Section 4. Personal Protective Clothing and Equipment

The University shall provide all personal protective clothing and equipment for employees working in certain jobs as required by applicable laws and regulations.

Article 18. Health and Safety

Section 1. General Duty

The University and the Union recognize the need for an effective health and safety program for the mutual benefit of employees and the University. The University recognizes the interest of the Union in the safety and health of the campus community and will act on recommendations made by the Labor-Management Problem Solving Committee (LMPSC) with the mutual consent of both sides. The University further agrees to investigate, upon the request of the LMPSC, any conditions affecting the safety and health of the employees. The University agrees to comply with all applicable Federal and State laws and regulations, including mandated trainings, and shall be guided by the recommendations of government agencies as applicable.

Section 2. Duties of the Health and Safety Committee

With regard to this Article, the Labor-Management Problem Solving Committee(LMPSC) created under this MOU may review or recommend new or revised safety and health rules, discuss current safety conditions or problems and discuss laws and regulations concerning OSHA, MOSH, and/or Federal and State regulatory agencies having appropriate jurisdiction over safety issues.

However, it should be understood that the establishment and enforcement of safety and health rules and regulations is a proper function of Management and to this end the final determination as to adoption and implementation of safety and health rules shall be the sole responsibility of the University.

Section 3. Cardiopulmonary Resuscitation (CPR) Training

Employees assigned to a job where training in CPR may be a valuable job-related skill as determined by the University shall be offered the opportunity to attend, at the University's expense, CPR training provided by a certified trainer. Denials of CPR training may be appealed to the Director of Staff Relations.

Section 4. Weather-Related Conditions

With the exception of essential employees and unless the campus is under closure, delayed opening or early closure, employees at work, with the mutual agreement of their supervisor, shall be allowed to stop work and utilize accrued Annual or Personal Leave as a result of potentially hazardous weather-related conditions.

Section 5. Hepatitis B

Employees who have any contact with blood and other body fluids shall be offered Hepatitis B vaccination at the University's expense.

Section 6. Communicable Diseases

Employees will be provided with information on all communicable diseases to which they may have routine workplace exposure. Annual training by a certified trainer shall be provided to educate employees in the area of recognition and prevention of such communicable diseases and bloodborne pathogens as established and required by OSHA.

Section 7. Physical Examinations

The University agrees to pay for any physical examinations and necessary tests, as determined by a medical provider, when the health of an employee is affected by an on the job injury or exposure to potentially harmful physical agents, toxic materials, infectious agents or by physical assault, while on campus.

Section 8. Inspection by Governmental Agencies

Subject to governmental approval, a union representative shall be entitled to accompany officials of any government agency conducting a health and safety investigation of the University where such investigation directly affects bargaining unit employees. The University shall furnish a copy of any government agency investigation report to the union representative within two (2) workdays following receipt by the University.

Section 9. Unsafe Conditions

When an employee has a reasonable basis to believe that the performance of an assigned task will subject him/her to serious injury or death, s/he may choose not to perform the task provided s/he has exercised all reasonable options, including consulting with his/her supervisor, when possible, and there is no reasonable alternative or solution to prevent risk of serious injury or death. In such cases, Management shall not interpret the actions of the employee as neglecting his/her duties and no retaliation of any kind, including disciplinary action, shall apply against the employee. In all cases, the employee shall report any unsafe or dangerous conditions to a supervisor immediately after confronting a dangerous or unsafe working condition.

Section 10. Indoor Air Quality

The University shall provide healthy air quality and shall attempt to provide comfortable air temperature in all buildings, offices, and indoor spaces in which employees work consistent with Federal and State air quality standards.

Section 11. Asbestos

Employees who work with asbestos or may be exposed to asbestos in the performance of their duties shall have the proper required training and personal protective equipment. In the event an asbestos hazard is discovered, employees in the affected area shall be immediately notified of the existence and location of the hazard and the University shall take precautionary measures to protect employees from exposure consistent with Federal and State laws. The University shall conduct inspections for asbestos as appropriate and provide a copy of the inspection report to the Union.

Section 12. Reproductive Hazard

Reproductive hazards are substances that may cause chronic harmful effects and are classified in one of the following categories: Oncogenicity, Neurotoxicity, Tetratogenicity, and Fetotoxicity. Such chronic harmful effects occur, generally, through exposure to high doses of reproductive hazardous substances during the manufacturing or formulation process of those substances. Accordingly, any pregnant employee assigned to work in an environment that contains a reproductive hazard is entitled to request reassignment. Consistent with verification by the University of the potential hazard, operational needs and provided the reassignment does not cause undue hardship, the University shall temporarily reassign the employee for the period of the pregnancy to alternative work in the same department at the same rate of pay.

Section 13. No Retaliation

No retaliation or disciplinary action shall be taken against an employee solely for exercising rights under the terms of this article or under the laws and regulations established by any governmental agency regarding health and safety in the workplace and occupational hazards.

Section 14. Accident Inspections and Release Time

When the University is required to notify OSHA or any similar jurisdictional agency of an accident involving a bargaining unit employee, it will also notify the Union within forty-eight (48) hours of the accident. In such cases, a bargaining unit member of the LMPSC may be present during the Agency

inspection of the accident site. The University shall provide reasonable release time for such inspections.

Article 19. Labor-Management Problem Solving Committee (LMPSC)

Section 1. Purpose of the Committee

The University and the Union hereby acknowledge that each of the parties expressly intends to authorize the use of the Labor-Management Problem Solving Committee (LMPSC) during the term of this MOU as a means of reviewing, by mutual agreement, the operations of the MOU. It is understood that any agreements reached cannot be implemented without prior written approval by the Union and the University.

Section 2. Scope and Composition of the Committee

The LMPSC will consist of representatives of a) the University and b) the Union and/or employees. The LMPSC shall meet to oversee and discuss issues affecting the operation of this MOU. Meetings of the LMPSC shall occur every other month if there is an agenda, beginning thirty (30) days after ratification of this MOU. Issues to be discussed at an LMPSC should be submitted to all LMPSC members in writing at least one (1) week before a scheduled meeting.

The group shall consist of not more than a) six (6) representatives of the University and b) six (6) representatives of the Union and/or employees. Both the University and the Union shall have the sole authority to determine who shall be their respective representatives on the problem solving group. Employee participants shall be granted up to two (2) hours paid release time for such meetings. The University and the Union respectively will appoint to the committee persons with sufficient authority to facilitate the work of the committee.

Section 3. Committee Limitations

Both the Union and the University may raise whatever issues or problems they deem appropriate. However, the LMPSC cannot be used to supplant or replace the grievance procedure, and both parties retain all of their existing rights. Contractual provisions shall not be modified or replaced with new language without the mutual agreement of the parties. In the event that an agreement is reached to alter or change any provisions contained in the collective bargaining agreement, said agreement shall not be effective until it is reduced to writing as a Side Letter to this MOU and subject to the approval and execution by both the University and the Union. All issues and problems

brought to the attention of the LMPSC shall be decided and implemented only by mutual written agreement of the parties.

Article 20. Shared Governance Related to Collective Bargaining

The Union supports the existence of organizations in which input from employees is gathered to advise the University on matters of interest to the University community. All University committees, senates, forums, organizations and associations that existed prior to the certification of AFSCME as the exclusive bargaining agent for Nonexempt bargaining unit employees may continue to operate, and any new University organizations created in the future may include as part of their regular business, discussions and decisions on any issue considered within the scope of bargaining as set forth in Title 3, Subtitle 5, Section 3-502 of the State Personnel and Pensions Article of the Annotated Code of Maryland, and as it may be determined by the State Higher Education Labor Relations Board or court of competent jurisdiction.

However, any recommended action made by any such committee as it pertains to bargaining unit employees on any subject which constitutes a mandatory subject of bargaining may not be approved, finalized or implemented by the University until the University notifies and bargains with AFSCME. Any recommended action made by any such committee as it pertains to bargaining unit employees on any subject which constitutes a permissive subject of bargaining may not be approved, finalized, or implemented until the University notifies and, if requested, initiates bargaining with AFSCME over the impact of said action.

- (A) The University shall provide a copy of this provision to the Campus Senate, and any other similar University organizations identified by AFSCME.
- (B) No employee who is a member of the bargaining unit shall be precluded by the University from participating or holding office in any University organization or committee.
- (C) Members of the bargaining unit who participate in shared governance or similar University organizations are not empowered to enter into any agreements or waivers regarding the provisions of this MOU or any collective bargaining rights conferred by law to the exclusive representative.

Article 21. Miscellaneous

Section 1. Attendance at Job Interviews

The University will grant up to four (4) hours quarterly per calendar year for bargaining unit employees to interview for other University positions outside the employee's own department.

Section 2. Job-Related Trainings

Employees shall be allowed paid release time to attend up to three (3) job-related trainings per year subject to supervisory approval.

Section 3. Release Time for Campus- or System-Sponsored Committees

Bargaining unit employees who are duly-elected representatives of the Campus Senate and/or USM councils, representatives appointed to Senate standing committees, and/or appointed by the President or Provost to a campus- or -System committee shall be granted paid release time to fulfill those responsibilities to the same extent granted to non-bargaining unit employees elected or appointed to those committees.

Section 4. English as a Second Language (ESOL) Classes

The University will continue to make available classes for individuals wishing to learn English as a second language. The University will solely determine the number of employees that can be accommodated in such classes, select the individuals to participate in those classes and the hours during which the classes are offered consistent with the levels offered as of the date of signature to this Memorandum of Understanding. Such commitment is not intended to include any initiatives by individual departments to their workers.

Article 22. Layoffs

Section 1. Layoff Notice

When the University determines that layoffs of Nonexempt bargaining unit employees are necessary, a notice shall be given to the affected employee(s) and the Union at least ninety (90) days in advance of the effective date of such layoff or job abolishment. Notice shall include the specific reason for the layoff and shall also include copies of the written recommendation and justification provided by the appropriate manager from the department or unit of layoff from which the layoff is to occur. The University agrees to meet with the Union upon request, not later than fourteen (14) days after receipt of said request, to discuss the effect of the layoffs if there is a specific issue

regarding effects raised by the Union and not covered by this Agreement. The University shall provide Layoff Guides to laid-off employees.

Section 2. Order of Layoff

The University shall determine in which unit of layoff and in which classification layoffs will occur. Within each unit of layoff and classification affected, layoffs of Nonexempt bargaining unit employees shall occur in the following order:

- (A) All employees serving an original probationary period; then
- (B) All employees who have completed an original probationary period, and who are in the unit of layoff and classification in which the layoff is to occur, in order of seniority, with the employee having the lowest number of seniority points being laid off first.

Section 3. Seniority Points

The formula for establishing Seniority Points shall be as follows:

- (A) One point shall be given for each complete month of credited service for the following:
 - (1) University System (and/or predecessor organizations) and State service including service as medical system University personnel as defined in the Education Article, Section 13-1B-01(r);
 - (2) Service with the department where the layoff is to occur; and
 - (3) Service in the job classification and its job series where the layoff is to occur.
- (B) For creditable service of less than a complete month, the employee shall be credited with .032 points for each day of creditable service.
- (C) For part-time employees, creditable service shall be determined by the funded percentage of the position.
- (D) The combined total of all points shall determine the order of layoff. If two or more employees in the same classification have the same number of seniority points, they shall take their standing in the order of layoff based upon the following criteria:

- (1) The University shall compute each employee's total length of employment in combine State and University System service.
- (2) The employee who has the shortest service shall be laid off first.
- (3) If two or more employees have the same standing after the application of Section d(1), the Director of the University Department of Human Resources, or his/her designee, and the Chief Union Steward, and his/her designee, will determine which employees will be retained.

Section 4. Displacement Rights

Nonexempt bargaining unit employees affected by a University decision to layoff employees shall be allowed to exercise displacement rights. This election must be made by giving written notice to the Department of University Human Resources within fifteen (15) days of the notice to the employee and Union of the layoff.

- (A) An employee who has received a notice of layoff shall be allowed to displace any Nonexempt employee with the least number of seniority points in the same job classification in the unit of layoff in which the employee is employed. If not available, the employee shall be allowed to displace any Nonexempt employee with the least number of seniority points in either 1) progressively to each lower level classification in the same job series in the unit of layoff or 2) in any other job classification in which the employee held satisfactory regular status in the unit of layoff.
- (B) An employee who elects not to displace another employee in accordance with this Section shall be laid off.
- (C) Any Nonexempt employee, whether or not in the bargaining unit, who was displaced by an employee exercising their displacement rights shall be allowed to displace any Nonexempt employee with the least number of seniority points in accordance with the procedure outlined in this Article.

Section 5. Priority Consideration for Re-Employment

Employees who are laid off under the provisions of this Section shall be eligible for priority consideration for re-employment for a period of three (3) years from the effective date of the layoff or until the employee refuses a re-

employment offer under the provisions of this Section. In order to be considered for re-employment, the employee must notify the Department of University Human Resources (UHR) in writing and file an Application of Employment within fifteen (15) days of the effective date of the layoff. However, if the employee was unable to perform the essential functions of the position held at the time of layoff, the employee shall not be placed on the priority consideration list for re-employment until the employee has provided satisfactory medical substantiation (as determined by the Director of University Human Resources) of the individual's ability to perform all of the essential functions of the position held at layoff. The employee's name will be placed on a list of laid-off University employees eligible for priority consideration for re-employment ("Re-Employment List"). Employees on the Re-Employment List shall receive priority consideration for any open Nonexempt job classification in which they have held satisfactory regular status (or any lower-rated position in those job series, if any) at the University, as described below. Once an employee accepts another position with the University at the same or higher pay range or upon expiration of a period of three (3) years from the effective date of the layoff (whichever occurs first), the employee's name shall be removed from the Re-Employment List.

- (A) In the event of a vacancy in the same position in the same department held at the time of the layoff (or any lower-rated position in the job series) or in any other job classification in which the employee held satisfactory regular status in the department from which the employee was laid off during the 90-day layoff notification period or the three (3) year period following the effective date of the layoff, the employee with the greatest number of total points at the time of the layoff will be offered the position.
- (B) In the event of a vacancy in another department during the 90-day notification period or the three (3) year period following the effective date of the layoff, employees on the Re-Employment List will be given priority consideration over candidates from outside the University and other University staff. If the hiring department rejects an employee on the Re-Employment List, the written concurrence of the Director of University Human Resources must be obtained before considering individuals from outside of the Re-Employment List.

Section 6. Re-employment Notifications

In the event the employee is given an offer for re-employment under Section 5 above:

(A) Notice of the offer of re-employment from a layoff shall be sent to the employee by certified mail, return receipt requested.

(B) The employee shall have up to seven (7) calendar days from the date of the first delivery attempt of the offer of re-employment to notify the University of his/her intention to accept the position.

(C) The employee shall have up to fourteen (14) calendar days following acceptance of the position to resume work.

Section 7. Earned Wages and Accrued Benefits

Employees who are laid off shall be entitled to receive, on the next regular scheduled pay check after being laid off, all wages and any other benefits under this Agreement to which the employee is entitled.

Section 8. Administrative Leave

Employees receiving a notice of layoff shall be permitted to use Administrative Leave for the 90-day notice period upon a) the request of the employee with approval of the University, or b) at the discretion of the University. Any employee required by the University to work during the 90-day notice period shall have his/her notice period extended by the number of days the employee is required to work.

Section 9. Tuition Remission

Laid off employees and their dependents shall be able to continue receiving tuition benefits for the semester in which the layoff occurs plus one additional semester following the effective date of the layoff.

Section 10. Units of Layoff

The units of layoff as of the date of this Memorandum of Understanding shall be found at Side Letter #4. Within six (6) months of the ratification of the MOU, the Union and the University shall meet and confer with regard to the Units of Layoff to discuss possible modifications. The University commits that a reduction in the overall number of Units of Layoff shall occur in the first year following such meeting. Thereafter, this list shall be updated as necessary to reflect any new organizations and the Union shall be provided notice of resulting additions, deletions or changes of names.

Article 23. Duration

Section 1. Duration

This Memorandum of Understanding shall become effective July 1, 2010 and shall remain in full force and effect until June 30, 2013, subject to ratification by the Union membership, the President of the University and the Board of Regents of the University System of Maryland.

Section 2. Renewal

The terms of this Memorandum of Understanding shall remain unchanged from year-to-year after June 30, 2013, as succeeding one (1) year agreements which will be fully ratified by the parties as described in Section 1 above unless either party shall notify the other in writing no later than February 28, 2013 (or February 28th of any subsequent year thereafter in the case of an automatic renewal) that it desires to terminate, modify or amend this Memorandum of Understanding.

For the Union:

For the University:

Greg Johnson, Local Negotiator
President, AFSCME Local 1072

Cherie Rybicki Forster, Chief Negotiator
Director, Staff Relations

Date: _____

Date: _____

Craig Newman
Secretary, AFSCME Local 1072

William B. Pugh
Manager, Staff Relations

**University of Maryland, College Park
and
AFSCME**

Nonexempt Employee Unit

Side Letter #1 to the Memorandum of Understanding

Facilities Management

Distribution of Overtime, Overtime List, and Rejection of Overtime

The University and the Union hereby agree to the following Side Letter to the 2010 Memorandum of Understanding between the parties, which is hereby incorporated therein:

Distribution of Overtime

In Facilities Management, overtime shall be distributed as equally as possible among all employees within a specific operating unit for which overtime is needed. It is understood that specific assignments may require special qualifications such as licenses and will only be offered to those employees meeting those qualifications. Operating areas may decline to offer specific overtime assignments to specific employees when that employee would require training during the overtime assignment to accomplish the work. Upon request of the Union, department Management shall produce a list reflecting the names of employees in the specific operating unit and the number hours of overtime worked during the fiscal year.

Continuation of Work

When a job started on straight time cannot be completed without overtime work, the University shall have the option of continuing on overtime work the employee(s) who started the job or replace them with other employees beginning with the employee lowest on the overtime list from the operating unit(s) needed.

Overtime Lists

- (a) In Facilities Management, overtime shall be assigned on a rotating basis from an existing list containing the names of all employees who have volunteered for overtime work within a specific operating unit. Management shall be the sole determiner of which operating unit(s) may be needed for any overtime assignment.

- (b) The overtime lists in existence as of July 1, 2010 shall be used to determine the order of the employees on the overtime lists as of the Effective Date of this Agreement and application of the terms of this Side Letter. Employees who join the operating unit because of hiring or promotion during the term of the Agreement and who volunteer for overtime work shall thereafter be placed at the bottom of the overtime list for that operating unit. These lists will be based on the operating units attached hereto. Employees may add or delete their name from the voluntary overtime list during the first week of January, April, July, or October in any year.
- (c) The overtime lists shall be organized by operating unit (such as the carpenter shop, electric shop) and may be further subdivided to reflect other criteria such as zones.
- (d) Upon mutual agreement between the University and the Union, further subdivisions of overtime lists may be created to reflect local issues or needs (such as three-shift operations).

Acceptance or Rejection of Overtime

In Facilities Management when an opportunity for overtime exists, the employee on the overtime volunteer list with the highest position on the overtime list will be first offered the overtime assignment. Should the employee whose turn it is to work the overtime decline such opportunity, the supervisor shall offer the overtime to the next employee on the list and continue the process until an employee is available. In the rare circumstances when no employee from the list is available or everyone has rejected the opportunity to perform overtime work, the University will assign the work to the employee holding the lowest position on the overtime list within that operating unit. An employee who rejects overtime work will have his/her name placed at the bottom of the overtime list meaning that the next time overtime is available, s/he will not be offered overtime work for which s/he is until all other persons on this list have been offered that work. Once an employee accepts or is assigned overtime, that employee is ineligible for overtime work until all other employees in the operating unit needed have either been offered or assigned available overtime work.

Mandatory Overtime

Nothing in these Sections dilutes the University's right to assign any employee mandatory overtime either as a result of the need to continue work begun on straight time or for special conditions such as weather-related needs or events such as commencement, or where sufficient volunteers cannot be obtained. This language shall be read consistent with Article 3, Section 8 of the MOU.

This Side Letter to the 2010 Memorandum of Understanding is hereby executed on the date set forth below:

For the Union:

For the University:

Date: _____

Date: _____

**University of Maryland, College Park
and
AFSCME**

Nonexempt Employee Unit

Side Letter #2 to the Memorandum of Understanding

Parking Service Fees

**(THIS SIDELETTER HAS BEEN RETIRED BY THE PARTIES EFFECTIVE
WITH THE SIGNATURE OF THE 2008 NONEXEMPT MEMORANDUM OF
UNDERSTANDING)**

**University of Maryland, College Park
and
AFSCME**

Nonexempt Employee Unit

Side Letter #3 to the Memorandum of Understanding

Grievance Procedure

The University and the Union hereby agree to the following Side Letter to the 2010 Memorandum of Understanding between the parties, which is hereby incorporated therein, setting forth the text of the Grievance Procedure in the Annotated Code of Maryland, Education Article, Section 13-201 et. seq. referenced in Article 16 of the MOU:

§ 13-201 Definitions

- (a) *In general.* In this subtitle, the following words have the meanings indicated.
- (b) *Day.* "Day" means, except as otherwise provided, a working day, Monday through Friday, regardless of work schedule, weekend work, or midweek days off.
- (c) *Grievance.* "Grievance" means any cause of complaint arising between a classified employee or associate staff employee and his employer on a matter concerning discipline, alleged discrimination, promotion, assignment, or interpretation or application of University rules or departmental procedures over which the University management has control. However, if the complaint pertains to the general level of wages, wage patterns, fringe benefits, or to other broad areas of financial management and staffing, it is not a grievable issue.

§13-202 (Omitted)

§13-203 Steps in Grievance Procedure

- (a) *Availability of procedure; number of steps.* If, following informal discussion with the supervisor, a dispute remains unresolved, the grievance procedure is available. There are three steps in the grievance procedure.
- (b) (1) *Step One.* Step one is the initiation of a complaint. Grievances shall be initiated within 30 calendar days of the action involved, or within 30 calendar days of the employee having reasonable knowledge of the act, unless these time limits are further delimited as stated in § 13-205. Appeals within the grievance procedure shall be timed from receipt of the written opinion of management or from when such opinion is due, whichever comes first. An

aggrieved employee or the employee's designated representative may present the grievance in writing to the department head or chairman or designee for formal consideration. If the grievance is presented to the department head or chairman or designee, within 5 days after the receipt of the written grievance a conference shall be held with the aggrieved or the employee's designated representative and within 5 days after the conclusion of the conference a decision shall be rendered in writing to the aggrieved or the employee's designated representative. If the aggrieved employee is not satisfied with the decision rendered at this step, the employee or the employee's designated representative may appeal in writing to step two within 5 days.

- (2) Both employee and department head or chairman or designee shall continue to review the matter, either privately or with the help of others in the employee's immediate work unit who are directly involved in the grievance. Each department head or chairman or designee shall use judgment in keeping superiors informed of the status of each grievance and, if necessary, request guidance, advisory committees, or other assistance consistent with departmental policy. If either the employee or the department head or chairman or designee feels the need for aid in arriving at a solution, the campus personnel department may be requested to provide resource staff or any other available resource personnel may be invited to participate in further discussions. The addition of such participants does not relieve the department head or chairman or designee and the employee from responsibility for resolving the problem.
- (c) Step Two. The appeal shall be submitted to the president of the constituent institution or the president's designated representative within 5 days after the receipt of the written decision at step one. The president or the president's designated representative shall hold a conference with the aggrieved or the employee's designated representative within 10 days of receipt of the written grievance appeal and render a written decision within 15 days after the conclusion of the conference.
- (d) Step Three. In the case of any still unresolved grievance between an employee and the constituent institution, the aggrieved employee, after exhausting all available procedures provided by the constituent institution, may submit the grievance to either arbitration or to the Chancellor who may delegate this responsibility to the Office of Administrative Hearings in accordance with Title 10, Subtitle 2 of the State Government Article. In either case, the appeal shall be submitted within 10 days after the receipt of any written decision pertaining to that grievance and issued by the constituent institution. If the grievance is arbitrated, the parties shall select an arbitrator by mutual agreement. If they are unable to reach a mutual agreement, an arbitrator shall be supplied by the American Arbitration Association by their procedures. Any fees resulting from arbitration are assessed by the arbitrator equally between the two parties. The arbitration award is advisory to the Chancellor or administrative law judge, as appropriate, and an

additional appeal or hearing may not be considered. The Chancellor or administrative law judge, as appropriate, shall make the final decision that is binding on all parties.

- (e) *Authority of Chancellor or administrative law judge.* The Chancellor or administrative law judge, as appropriate, shall have the power to award back pay in any grievance and the president of the constituent institution shall enforce such order. In any reclassification case in which the Chancellor or administrative law judge, as appropriate, or his designated representative, determines that an employee has been misclassified, the Chancellor or administrative law judge, as appropriate, may, in his discretion, award back pay to the employee for a period not to exceed one year prior to the initial filing of the grievance.
- (f) *Coercion, discrimination, interference, reprisal and restraint prohibited.*
 - (1) During any stage of a complaint, grievance, or other administrative or legal action that concerns State employment by a full-time or part-time employee of an institution, or by a temporary or contractual employee of an institution, the employee may not be subjected to coercion, discrimination, interference, reprisal, or restraint by or initiated on behalf of an institution solely as a result of that employee's pursuit of a grievance, complaint, or other administrative or legal action that concerns State employment.
 - (2) An employee of an institution may not intentionally take or assist in taking an act of coercion, discrimination, interference, reprisal, or restraint against another employee solely as a result of that employee's pursuit of a grievance, complaint, or other administrative or legal action that concerns State employment.
 - (3) An employee who violates the provisions of this subsection is subject to disciplinary action, including termination of employment.

§ 13-204 Decisions

A decision may not be made at any step of the grievance procedure that conflicts with or modifies a policy approved by the Board of Regents of the University or with any applicable statute or with any administrative regulation issued under appropriate statutory authority or that otherwise delimits the lawfully delegated authority of University officials unless prior approval has been obtained from the responsible official.

§ 13-205 Suspensions pending removal; involuntary demotions; rejection on probation; disciplinary suspension.

- (a) *Suspensions pending removal.* Within 5 days from the date on which the employee receives the charges for removal as evidenced by the return receipt

or other evidence of delivery of the charges to the employee an employee who is suspended under charges for removal may request an opportunity to be heard in his own defense. Within 30 days if possible after receipt, the president or the president's designated representative shall investigate the charges and give the employee an opportunity to be heard. Testimony shall be taken under oath and both the department head or chairman or designee and the employee have the right of representation by counsel and the right to present witnesses and give evidence. Within 15 days following the conclusion of the conference, the written decision shall be rendered to the employee. In the case of appeals from charges pending removal, the department head or chairman or designee may request through appropriate channels the Attorney General's representative to the University to serve as counsel. In case no hearing is timely requested, the Campus Director of Personnel shall act upon the charges or order such other actions as are indicated by the findings in the case. If a hearing is timely requested and the removal is upheld, step three of the grievance procedure shall be available to the removed individual. The appeal shall be submitted within 10 days after receipt of the written University decision.

(b) *Involuntary demotions.* Within 5 days, an employee who is notified of demotion may file a written answer with the president or the president's designated representative and request an investigation of the demotion. Within 20 days, if possible, after receipt, the president or the president's designated representative shall investigate the demotion and give the employee an opportunity to be heard. Within 15 days following the conclusion of the investigation, the written decision shall be rendered to the employee. If an investigation is timely requested and the demotion is upheld, step three of the grievance procedure is available to the demoted employee. The appeal shall be submitted within 10 days after receipt of the written University decision.

(c) *Rejection on probation.*

(1) *Rejection on Original Probation.* Within 5 days of the notice of rejection, an employee who is rejected on original probation may file a written request with the president or the president's designated representative for a hearing. Within 20 days, if possible, after receipt, the president or the president's designated representative shall conduct a hearing. Within 15 days following the conclusion of the hearing, the written decision shall be rendered to the employee. If the hearing is timely requested and the rejection is upheld, step three of the grievance procedure is available. The appeal shall be submitted within 10 days after receipt of the written University decision. Rejection for cause is not required in the case of an employee rejected on original probation.

- (2) Rejection on Promotional, Transfer, or Horizontal Change Probation.
Within 5 days of receipt of the recommendation of the department head or chairman to reject, an employee who is promoted and then rejected within the probationary period for the new class and for whom a vacancy in the former class is not available may file an answer with the president or the president's designated representative and request an investigation of the proposed rejection. Within 20 days, if possible, after receipt, the president or the president's designated representative shall investigate the proposed rejection. The same rule applies to an employee who has completed a probationary period in one classification and makes a horizontal change to a new classification, and is rejected in the new classification or who transfers to any other department in the same classification and is rejected. Within 15 days following the conclusion of the investigation, the written decision shall be rendered to the employee. If the investigation is timely requested and the rejection is upheld, step three of the grievance procedure is available to the rejected employee. The appeal shall be submitted within 10 days after receipt of the written University decision.

(d) *Disciplinary suspension.*

- (1) This subsection does not apply to suspensions pending charges for removal.
- (2) Alleged infractions shall be investigated by the responsible supervisor or administrator or designee at the earliest opportunity following knowledge of it, and the investigation shall be promptly completed. All suspensions of employees shall be implemented within 3 days of the alleged infraction or knowledge of the alleged infraction by the responsible supervisor or administrator. All suspension days shall be consecutive.
- (3) The employee or the employee's designated representative may submit a written appeal on a disciplinary suspension to the president or the president's designated representative within 5 days of notification of the suspension, or the employee or the employee's designated representative may appeal the suspension within 3 days of notification of the suspension to the department head or chairman or designee. The department head or chairman or designee shall hear the case within 3 days from the receipt of the written appeal. If the appeal is unheard or unanswered as a result of management delay, the employee shall be reinstated with full back pay.
- (4) If the suspension is upheld by the president or the president's designated representative, step three of the grievance procedure is available to the employee. If the employee chooses to appeal to the department head or chairman or designee, any further appeals shall proceed through steps two and three of the grievance procedure.

(e) *Preliminary hearing.*

- (1) If an employee is suspended without pay pending a hearing on disposition of charges for removal, the president or the president's designated representative shall notify the employee in writing of the reasons for the suspension at the time of the notice of the suspension.
- (2) Within 5 working days of the notice of suspension, the employee may request in writing that the president or the president's designated representative, in addition to conducting a hearing on the merits, conduct a preliminary hearing to determine whether or not the employee may continue to work with pay pending the disposition of the charges.
- (3) The president or the president's designated representative shall conduct a preliminary hearing within 5 working days after the president or the president's designated representative receives in writing the request from the suspended employee for the preliminary hearing.
- (4) The preliminary hearing shall be limited to the issues of: (i) Whether suspension without pay is necessary to protect the interests of the University of Maryland or the employee pending final disposition of the charges; and (ii) Whether other employment and status alternatives should be considered.
- (5) At the preliminary hearing, the employee may:
 - (i) Rebut the reasons given for the suspension;
 - (ii) Allege mitigating circumstances; and
 - (iii) Offer alternatives to the suspension, including:
 1. Return to the position with pay.
 2. Transfer to another position with pay; or
 3. Suspension with pay.
- (6) Within 5 days after the preliminary hearing is completed, the president or the president's designated representative shall render a written decision that is conclusive as to the issue of whether or not the employee may continue to work with pay pending the disposition of the charges.

§ 13-206 Miscellaneous provisions

- (a) In cases of appeal to an arbitrator, each party is responsible for any expense incurred in the preparation and presentation of its own case and for any record or transcript it may desire.
- (b) Upon the formal or informal initiation of a grievance an employee designated as a grievance procedure representative shall not suffer any loss of pay for

investigating, processing or testifying in any step of the grievance procedure. Release time from normal work schedules is to be granted all witnesses to attend grievance hearings. Expenses incurred in connection with attendance by employees at grievance hearings shall be borne by the employee's department.

- (c) Similar grievances may be consolidated and processed together as a single issue. Where a number of individual grievances have been reduced into a single grievance, not more than three employees selected by and from the group may be excused from work to attend a grievance meeting called by the responsible administrator at step one and not more than five employees at steps two and three unless, at any step, prior permission is granted by the person hearing the grievance.
- (d) Employee complaint forms shall be available in the campus personnel department. The University form shall be used.
- (e) It is the responsibility of the head of each organizational unit to assure that each employee understands the channels of communication and appeal, specifically who is the department head or chairman and who acts in their absence.
- (f) An employee may not leave the post of duty to engage in grievance handling without the knowledge of and permission from the designated supervisor.
- (g) A formal grievance may be filed by the aggrieved employee; the request to appeal a grievance must bear the signature of the employee or the employee's representative at each step of the procedure.
- (h) A record of each grievance and its disposition shall be furnished to the employee involved. A file copy of each grievance shall be maintained at the last step at which the grievance was processed, and an additional copy shall be filed with the campus personnel department which shall be available to the employee or the employee's representative.
- (i) At any point in the grievance procedure, the employee may elect to obtain, change, or dismiss the representative by providing a written notice to the person hearing the grievance. However, the action does not allow the grievant to return to a previous step in the procedure.
- (j) A hearing officer may exclude incompetent, irrelevant, immaterial, and unduly repetitious evidence or witnesses.
- (k) Each step of the grievance procedure shall be processed as quickly as practicable within the specified time limits. Failure to appeal at any step constitutes

acceptance. Failure to answer is a denial to which an appeal may be made. By mutual agreement, the time limits and/or steps may be waived.

- (l) It is the responsibility of each party to the grievance procedure at each step of the procedure to duplicate the grievance form prior to filing it with the employer or returning it to the employee and to retain one copy of the form.
- (m) A grievance may start with a complaint or request by a permanent or temporary employee.
- (n) An employee may be represented at every step of the grievance procedure by a party or organizational representative.
- (o) An employee shall receive a copy of this grievance procedure upon employment at the University.
- (p) Both parties shall make an effort to resolve the grievance at the lowest possible level.
- (q) All grievance hearing shall be open hearings unless either party requests that the hearing be closed.
- (r) At any step of the grievance procedure, either party may require that witnesses be excluded from the hearing room until called.
- (s) Any party who elects to use this procedure for resolution of a problem is presumed to agree to abide by the final disposition arrived at in this procedure and the final disposition may not be subject to review under any other procedure within the University.
- (t) Any question concerning the timeliness of a grievance or whether a complaint is subject to the grievance procedure shall be raised and resolved promptly, unless the person hearing the grievance or appeal determines that the decision on a motion to dismiss will be deferred pending a hearing on both the merits and the motion.

§ 13-207 Sovereign immunity; satisfaction of awards.

- (a) *Defense of sovereign immunity unavailable.* The defense of sovereign immunity may not be available to the University, unless otherwise specifically provided by the laws of Maryland, in any administrative, arbitration, or judicial proceeding held pursuant to this section, or the personnel policies, rules, and regulations for classified employees of the University System of Maryland involving any type of employee grievance or hearing, including, but not limited to charges for removal, disciplinary suspensions, involuntary demotions, or reclassifications.

- (b) *Funds provided for satisfaction of awards.* The Governor shall provide in the annual State Budget adequate funds for the satisfaction of any final monetary or benefit award or judgment that has been rendered in favor of the employee against the University in any administrative, arbitration, or judicial proceeding.
- (c) *Awards which have not been satisfied.* Awards under this section that have not been satisfied pursuant to subsection (d) of this section, shall be reported to the Comptroller of the Treasury, who shall maintain and report annually to the Governor an accounting of existing awards. Upon appropriation of funds by the legislature, the Comptroller of the Treasury shall satisfy existing awards in order of date of award.
- (d) *Timeliness of satisfaction.* If the University has sufficient funds available to satisfy any award under this section at the time the award is rendered, the award shall be satisfied as soon as practicable but not more than 20 days after the award becomes final.

For the Union:

For the University:

Date: _____

Date: _____

**University of Maryland, College Park
and
AFSCME**

Nonexempt Employee Unit

Side Letter #4 to the Memorandum of Understanding

Units of Layoff

The University and the Union hereby agree to the following Side Letter to the 2010 Memorandum of Understanding between the parties, which is hereby incorporated therein:

The Units of Layoff referred to in Article 22, Section 10 at the time of the implementation of this 2010 Memorandum of Understanding are listed on the attached list.

This Side Letter to the 2010 Memorandum of Understanding is hereby executed on the date set forth below:

For the Union:

For the University:

Date: _____

Date: _____

**University of Maryland, College Park
and
AFSCME**

Nonexempt Employee Unit

Side Letter #5 to the Memorandum of Understanding
Performance Evaluation Forms

The University and the Union hereby agree to the following Side Letter to the 2010 Memorandum of Understanding between the parties, which is hereby incorporated therein with regards to the performance evaluation process referred to in Article 5 of this Memorandum of Understanding:

1. The performance evaluation form will be modified to display the employee's overall rating for the year on the signature page of the document. Departments with bargaining unit employees are required to use this form.
2. The basic performance evaluation document will be translated into a Spanish language version of the basic document by the University and shall be made available as a part of the University Human Resources website.
3. During the term of this Memorandum, where standardized performance criteria for a specific job classification exists which is applied to all employees in that job classification, and there is a need for such standardized criteria to be translated into Spanish, the University shall work with the Union towards the goal of having such criteria translated into Spanish. Once translated, any further changes to these standards during the term of the MOU will also be translated into Spanish by the department making the change.

The parties have agreed that this Side Letter to the 2010 Memorandum of Understanding is hereby executed on the date set forth below:

For the Union:

For the University:

Date: _____

Date: _____

**University of Maryland, College Park
and
AFSCME**

Nonexempt Employee Unit

Side Letter #6 to the Memorandum of Understanding

Facilities Management
Medical Certification of Absences

The University and the Union hereby agree to the following Side Letter to the 2010 Memorandum of Understanding between the parties, which is hereby incorporated therein (which does not, however, supersede the terms of any pre-existing agreement such as the Facilities Management “Reflex” agreement):

A. Single Occurrence Requirement

1. Reasons Can Be Required (include but not limited to):
 - 1.1. A particular absence becomes lengthy;
 - 1.2. When questions arise concerning an employee’s fitness to return to duty (and/or any medical restrictions which may need to be placed or are placed on the employee’s ability to perform their regular duties upon returning to work as well as the duration of such restrictions);
 - 1.3. When the employee has been denied pre-approved leave (such as annual or personal leave) and calls in sick for that same day/period of time;
 - 1.4. When the absence immediately follows some noteworthy event in the workplace (such as misconduct, the issuance of disciplinary action, a confrontation with a supervisor or co-worker);
 - 1.5. Reliable knowledge that an employee has engaged in activities inconsistent with the assertion the employee is medically unable to work (e.g., golfing or working another job during work hours after asserting illness); or
 - 1.6. To justify any last-minute or emergency call-in as “sick” when either the employee was in an on-call or reflex capacity, or when the absence occurs during a period where the employee is operating in an “essential” capacity. (It also may be required where there is a last-minute absence and the employee is scheduled to work a large-scale event based on supervisory discretion.)
2. Single Occurrence medical certifications will not count for determining whether “Initial Review” or “Repeat Certification” conditions apply if the employee is subsequently put under continuing requirement (but will count as an occurrence of absence).
3. Notification to the employee will normally be verbal (since the employee has likely commenced the absence). Supervisors are encouraged to document when and how the employee was notified.

4. Supporting medical documentation must be turned in upon the day of return to work (unless permission given by supervisor for a one-day extension)

B. Medical Certification Requirement for Extended Period of Time

1. Reasons Can Be Required (include but not limited to):
 - 1.1. An average of four (4) or more hours per pay period over a six (6) month period for unscheduled absences. However, if the employee voluntarily supplies medical documentation that fully meets the timing and content required under University rules/MOU (hereafter, “supporting medical documentation” or “med cert”), that absence will not be counted in the “average” described immediately above;
 - 1.2. Repetitive use of Sick Leave for less than eight (8) hours (primarily occurring at the start of the work shift);
 - 1.3. The need to use Leave without Pay because of exhaustion of all accrued leave balances (other than Holiday Leave, documented Family and Medical Leave or workers’ compensation situations);
 - 1.4. Patterns of absences such as before and/or after a weekend or holiday or scheduled vacation;
 - 1.5. Consistently low or no Sick Leave balances (other than documented Family and Medical Leave or workers’ compensation situations);
 - 1.6. Sick call-ins during peak operational periods (“counted” unless *timely supporting medical documentation as described above has been previously provided*);
 - 1.7. Patterns of absences during the same time of multiple years (e.g., the beginning of hunting seasons, holiday breaks); or,
 - 1.8. Patterns of absences during certain work activities (e.g., the week before commencements, Maryland Day, designated student move-in/out periods e.g. Aug. and Jan.)
2. All employees being placed on a continuing requirement to provide medical documentation for absences where an employee is off work for a medical reason (whether personally or to care for an immediate family member), shall receive written notification which will include:
 - 2.1. The effective date of the requirement;
 - 2.2. The reason(s) the employee is being placed on the requirement;
 - 2.3. Who the employee should submit any medical documentation to upon return from an absence; and,
 - 2.4. When the requirement is next scheduled to be reviewed (six (6) or twelve (12) months from the date of issuance) and the name of reviewing official.
3. Employees are expected to submit their supporting medical documentation on the day the employee returns to work from the absence. With appropriate reason and with supervisor approval, the “deadline” for submitting the documentation can be extended by one (1) workday.
 - 3.1. The documentation must include all information as outlined by the Board of Regents’ Policy on Sick Leave (VII-7.45) and, where applicable, the Memorandum of Understanding (Article 9, Section 10).

- 3.2. An employee who calls in sick but because s/he has no Sick Leave is permitted to use other accrued leave **is not excused from the requirement to provide supporting medical documentation** for the absence.
- 3.3. An employee who does not submit the required med cert on a timely basis will be carried as “Unexcused” (without pay) for the absence and may be subject to disciplinary action as a result thereof.
4. **“Initial Review” versus “Repeat Certification”** – An employee’s continuous need to supply supporting medical documentation is characterized as an “Initial Review” or “Repeat Certification” based on the number of times the requirement has been imposed during the preceding three (3) years. This affects how quickly an employee can come off the requirement/how frequently their record is reviewed by Management
 - 4.1. **“Initial Review”** – Employees who are being placed on a “med cert” requirement for the *first time in a rolling three-year period* are considered to be on an “Initial Review”¹
 - 4.1.1. Employees in Initial Review status will be reviewed six (6) months after the imposition of the requirement to see if the requirement will be continued to the one-year mark
 - 4.1.1.1. If the employee has had no unscheduled absences due to sick² during that six-month period, the requirement will be lifted immediately
 - 4.1.1.2. If the employee has had unscheduled absences due to sick³ (not covered by acceptable medical supporting documentation) during that six-month period, the employee’s record will be reviewed to determine whether the requirement will be immediately lifted or continued for an additional six (6) months
 - 4.1.1.2.1. If the requirement is continued for the additional six (6) months, the employee shall be advised in writing (including the reason for the extension of the requirement);⁴
 - 4.1.1.2.2. If the employee’s record justifies the continuation of the requirement after the employee has been under the requirement for a full twelve (12) months, the employee **MUST** be notified in writing of the continuation of the requirement past the one-year anniversary of the original imposition of the medical certification requirement⁵ and the reason for the continuation AND

¹ A one-time requirement to bring medical documentation will not automatically cause an employee to be considered to be on a “repeat certification” requirement if placed on a continuing requirement to bring documentation.

² This includes unscheduled absences for the employee or for the employee’s immediate family as defined in the Sick Leave policy.

³ This includes unscheduled absences for the employee or for the employee’s immediate family as defined in the Sick Leave policy.

⁴ In all cases, the requirement to “notify” an employee of the continuation of the documentation requirement is held in abeyance if the employee is not at work or is on leave until after the employee’s return.

⁵ If Management has not made the effort to notify an employee of the continuation of the requirement for medical certification within the specified period, the requirement lapses.

4.1.1.2.3. Will now be considered under the “Repeat Certification” rules described below.

4.1.1.3. Initial Review--Timeframe for Continuation of Requirement

4.1.1.3.1. By Employee Request – Once the requirement has been in place a full six (6) months, the employee may request (in writing) Management⁶ make the determination whether the requirement will continue to be in place or be discontinued. In such cases, the determination will be made within ten (10) workdays of the request and the employee shall be provided notification within a reasonable time thereafter. If no determination is made within the ten (10) workday period (or the employee has not been provided notification within a reasonable period thereafter), the medical certification requirement shall cease. A similar request for review can be made after the requirement has been in place for a full twelve (12) months utilizing the same timeframes.

4.1.1.3.2. Without Employee Request – In the absence of a request by the employee to review whether or not the requirement will continue, the determination shall be made within fifteen (15) workdays after the requirement has been in place for a full six (6) months (that is, within six months plus fifteen (15) workdays of when the requirement was imposed) and the employee shall be provided notification within a reasonable period thereafter. If no determination is made within the fifteen (15) workday period, the medical certification requirement shall cease. A similar review of the requirement shall also be made within fifteen (15) workdays following the one-year anniversary of the imposition of the requirement.

4.2 “Repeat Certification” is said to occur when either:

4.2.1. An employee whose initial medical certification justifies extending the requirement beyond one (1) year from the date of the original written notification of the need for medical documentation for all medical-related absences (personal and/or family) AND/OR

4.2.2. An employee has received notification of the need to bring medical documentation on a continuing basis during two periods of any three-year period.

4.2.3. Repeat Certification – Timeframe for Continuation of the Requirement: Once designated on Repeat Certification, the continuation or discontinuation of the requirement will occur only once per year (starting from the “anniversary” of the imposition of the requirement). If the requirement is not discontinued, the employee shall be advised in writing (including the reasons for the decision to continue the requirement).

4.2.3.1. By Employee Request – Once the requirement has been in place a full twelve (12) months, the employee may request (in writing)

⁶ Management will designate the person who will conduct the review at the time the medical certification requirement is put into effect. The employee must make the request for review (in writing) directly to this individual.

Management make the determination whether the requirement will continue to be in place or be discontinued. In such cases, the determination will be made within ten (10) workdays of the request. If no determination is made within the ten (10) workday period, the medical certification requirement shall be discontinued.

- 4.2.3.2. Without Employee Request – In the absence of a request by the employee to review whether or not the requirement will continue, the determination shall be made within fifteen (15) workdays after the requirement has been in place for a full twelve (12) months (that is, within twelve months plus fifteen (15) workdays from when the requirement was imposed). If no determination is made within the fifteen (15) workday period, the medical certification requirement shall cease.

This Side Letter to the 2010 Memorandum of Understanding is hereby executed on the date set forth below:

For the Union:

For the University:

Date: _____

Date: _____

**University of Maryland, College Park
and
AFSCME**

Nonexempt Employee Unit

Side Letter #7 to the Memorandum of Understanding

Temporary Lowering of Parking Rate Cap

The provisions of Article 14, Section 2 of the 2010 Memorandum of Understanding allow for a maximum potential increase of 7.5 % over the previous year's parking rates. However, the University and the Union hereby agree that, notwithstanding those provisions, there will be a temporary lowering of that cap. Therefore, the increase for FY 2011 from the FY 2010 rates will be as follows:

<u>Salary Level</u>	<u>Increase from FY 2010 Rates</u>
\$50,000 and below	\$7
Above \$50,000	\$10

This Side Letter to the 2010 Memorandum of Understanding is hereby executed on the date set forth below:

For the Union:

For the University:

Date: _____

Date: _____