In this issue we are featuring some of the changes that we are making in UHR to better serve you as employees of UMD. As you may have experienced in working with UHR, we have two main systems that we access to manage employee-related information. One is the Payroll and Human Resources (PHR) system which tracks an employee’s record throughout her/his employment here at UMD. The other system is eTerp, which is our applicant tracking and position management system. We have combined the teams that support both systems into one team now called the UHR Support Center. This team is now able to answer your questions regarding both systems. Our goal, in combining these teams, is to streamline processes and give you, our customers, one central contact. In this feature, we tell you more about this newly formed service team.

As always we hope you enjoy this issue.

Jewel Washington
Assistant Vice President
University Human Resources
Open Enrollment News

The State of Maryland has announced that the annual Health Insurance Open Enrollment period for the plan year January 1, 2016 to December 31, 2016 will be conducted from October 15, 2015 to November 16, 2015. The annual Open Enrollment Fair will be held October 19, 2015 from 9:00 AM to 2:00 PM in the Colony Ballroom of the Stamp Student Union. All healthcare and retirement vendors will be in attendance, plus many health and wellness exhibits and screening stations.

There will be no plan changes for the 2016 plan year, except the health flexible spending account yearly maximum will increase to $2550. If you are not making changes to your coverage and you do not intend to participate in a flexible spending account, you do not need to do anything during the Open Enrollment period. Your current coverage will roll over to the new plan year.

If you need to make changes to your coverage, add or delete spouses or dependents, or enroll in a flexible spending account plan, you must use the State’s Interactive Voice Response (IVR) system. The IVR numbers are: 1-888-578-6434, and 1-410-669-3893 (TTY 1-410-333-5244). The IVR line will be available 24-hours a day, seven days a week during Open Enrollment.

Open Enrollment material will arrive in a few weeks and will be distributed through your departmental coordinator. The material will provide more detailed information regarding all of the plans and how to make changes to your coverage via the IVR, if necessary.

If you have questions about Open Enrollment, please contact the UHR Office of Employee Benefits at (301) 405-5654.
Health Risk Assessment

2015 Deadline Extension

Carefirst, Kaiser, and United Healthcare Participants

Great news! The 2015 State of Maryland Wellness Program healthy activities deadline has been extended to December 31, 2015! If you haven’t already done so, you and your covered spouse now have an additional 90 days to complete the activities for 2015:

1. Select a primary care physician (PCP)
2. Complete the health risk assessment
3. Review the results of the health risk assessment with your PCP

Additional information will be available during the Open Enrollment health fair, and the medical plan carriers will begin sending reminders September through mid-December.

PCP copays will be waived once the activities are completed and will continue through 12/31/15.

If you do not meet the 12/31/15 deadline, the $50 surcharge for not completing the wellness activities will be assessed in the first pay period in April 2016.

Complete information regarding the State Wellness Program, including links to the medical carrier’s website to complete the activities, can be found at:

http://dbm.maryland.gov/benefits/Pages/WellnessHome.aspx

If you have any questions, please call the University Human Resources Office of Employee Benefits at (301) 405-5654

2016 Wellness Requirements

- Select PCP
- Complete health risk assessment AND review with PCP
- Complete age/gender recommended preventive screenings
- Complete a stress management or nutrition class through medical carrier
- Participate in disease management program if contacted

Reward: PCP copays waived for remainder of year & no premium surcharge.

NEW | UHR Support Center

The PHR Customer Service Center and eTerp User Support Center have been unified to provide a faster response and streamlined support solution. Please make note of the UHR Support Center’s phone number below.

The center is located:

Suite 1101 of the Chesapeake Building.

Hours of operation are M-F 8:00 AM to 5:00 PM.

301-405-7575

- Sherry Costello-Manager
- Lori Ganey - Support Representative
- Norma Modeste - Support Representative
- Ruth Yun - Support Representative
- Susan Zook – Support Representative

We look forward to working with each you. Please do not hesitate to contact us with any questions.
Project update as of September 2, 2015

Total hours volunteered: 354 hours 30 minutes
Total number of registrants: 149
Projects completed: 17

Where we have volunteered
- Hyattsville
- Riverdale
- Greenbelt
- University of Maryland Campus, College Park

Organizations we have worked with
- Anacostia Watershed Society
- GapBuster, Inc.
- University of Maryland Extension

Photos
- View photos of our UMD community members participating in Maryland Unites online at http://go.umd.edu/4hf
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<th>Monday</th>
<th>Tuesday</th>
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<td><strong>October 2015</strong></td>
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<td>General Education Development (preGED) Prep Classes Start This Week</td>
<td>LDI Track I Foundations - Conflict Resolution 9am-12pm</td>
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<td>Conflict Resolution Fundamentals with Lisa Gates <em>(using Lynda.com)</em> 9am-12pm</td>
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<td>Columbus Day</td>
<td>How to Obtain and KEEP Good Credit SECU 4:30-5:30pm</td>
<td>LDI Track I Foundations - Effective Delegation 9am-12pm PRD – Basics/Intro 9 - 9:45am PRD – In Depth (for supervisors) 10am – 12pm Home Buying Seminar 12-1:30pm</td>
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<td>MAC to Millennium: The History of UMD Terps 101 10am-12pm University Policy - Sexual Misconduct Policy Training 10am-12pm</td>
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<td>LDI - Track II - Transformational Leadership, Day 1 9am-4pm</td>
<td>LDI - Track II - Transformational Leadership, Day 2 9am-4pm</td>
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<td>Okay, I Get Diversity, but What's Inclusion? 9am-12pm</td>
<td>LDI Track I Foundations - Performance Conversations 9am-12pm</td>
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<td>Managing Stress &amp; Anger 10am-12pm</td>
<td>Building Accountability Into Your Culture with Mike Figliuolo <em>(using Lynda.com)</em> 9am-12pm</td>
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Let Us Know How We Are Doing
UHRConnect@umd.edu
What kind of issues should be reported?

FRAUD
MISUSE OR ABUSE OF STATE RESOURCES
THEFT
POTENTIAL CONFLICTS OF INTEREST
CORRUPTION
SIGNIFICANT VIOLATIONS OF LAWS AND REGULATIONS
VENDOR KICKBACKS

Available 24 hours a day, 7 days a week.

Information received is considered confidential. You can remain anonymous.

Call Toll Free 877-FRAUD-11 (877-372-8311)

or report fraud at our website www.ola.state.md.us (Click on Stop Fraud)

Maryland General Assembly
Department of Legislative Services
Office of Legislative Audits
301 West Preston Street · Room 1202
Baltimore, Maryland 21201